

## ਆਈ. ਕੇ. ਗੁਜਰਾਲ ਪੰਜਾਬ ਟੈਕਨੀਕਲ ਯੂਨੀਵਰਸਿਟੀ ਜਲੰਧਰ, ਕਪੂਰਥਲਾ I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY JALANDHAR, KAPURTHALA Office of Corporate Relations & Alumni

Dated May 105 12023

Directors/ Principals
All the University Campuses/ Colleges & Institutions
Affiliated with IKG PTU

Sub: HDFC Bank - Joint Campus Online Placement Drive.

Dear Sir/Madam

I K Gujral Punjab Technical University is going to organize HDFC Bank - Joint Campus Placement Online Drive for the batch 2023 passing out students of its campuses and affiliated colleges as per the below mentioned details:-

Designation

Relationship Manager - Retail Agri (JD attached)

Course/Stream

B.Sc (Agriculture) & MBA

Salary Package

Details attached

Batch Eligible

2023 passing out

Eligibility Criteria

50% throughout (no backlogs allowed)

Job location

Haryana and Punjab

Selection Process

Online Application, Online Assessment & Interview

Interested students may register at the below mentioned link:-

https://docs.google.com/forms/d/1CrAbrPCEtBIWLz79ghFzT1oClo5BixcORp\_BTgrCuFU/edit

You are requested to kindly direct the Training & Placement Officer of your College/Institute to share the information to the concerned students. Last date of online registration is May 09, 2023 before 1700 hrs.

For any further queries, you may please call the undersigned @ +91- 9478098076.

With profound regards,

Dr. Mrigender Singh Bedi Assistant Director (CR&A)

"Propelling Punjab to a prosperous Knowledge Society"

I.K. Gujral Punjab Technical University

Jalandhar-Kapurthala Highway, Kapurthala -144 603. Phone: 01822-282506 E-mail: placements.ptu@gmail.com Website: www.ptu.ac.in

## <u>Job Name – PA (Business Unit) : Relationship Manager – Retail Agri</u>

Job Title :(Job Name) – Relationship Manager

Business Unit (PA) : Retail Agri

Team : (Sub team in the PA) : Agri Sales Team

Reports to (job) : Cluster Head / Circle Head

Location of role : Pan India

Job Fn : Sales

Role Type: Individual Contributor No of direct reportees : NIL Travel Required: Extensive (commute to source / service his portfolio)

Job Band Range : E1 – E4

## **Job Purpose**

Acquisition, enhancement and retention of customers by providing best possible services and being the dedicated point of contact for customers of Agri sector.

Job Responsibilities (JR): 6 – 8 Areas	Actionable (4-6)
Sourcing and Business Generation	<ul> <li>Business scoping of geographical market for farming and rural community</li> <li>Sourcing proposals from individual farmers / Cooperative societies / Rural Mandis &amp; Markets / Kissan Clubs / Farmer Producer Organizations etc.</li> <li>Conducting marketing activities for generating new business</li> <li>Work on productivity benchmarks</li> </ul>
Market Update and Change in Product     / Processes	<ul> <li>To keep an update with respect to market requirement, competition and customer banking behavior.</li> <li>To understand the changing dynamics in the market and propose amendments in various product offerings.</li> <li>To keep abreast of changes in State Government laws and policies.</li> </ul>
Relationship Building and Maintenance	<ul> <li>To liaison with new and existing customers for relationships.</li> <li>To be in touch with agro centers /rural mandis / Rural markets / Kisan clubs for maintaining and deepening existing relationships.</li> <li>Addressing complaints received from customers within stipulated TAT.</li> </ul>
Delinquency / Rotation & Recovery / Housekeeping	<ul> <li>To work towards minimal delinquency in portfolio.</li> <li>Follow-up with customers for recovery.</li> <li>To monitor rotation of accounts</li> </ul>

Farmer Education and Capacity     Building	<ul> <li>To avoid dropping of limit in customers' account, ensure submission of documents like LAD, CAM, etc.</li> <li>To support legal and remedial team for legal actions</li> <li>To work towards keeping Housekeeping parameters under control.</li> <li>To conduct village level farmer meetings and educate farmers on various products offered by bank</li> <li>To make farmers aware of various aspects of banking and keep them informed about tools and technology for improving farm production.</li> <li>To educate farmers about debt waivers, crop insurance &amp; government subsidies.</li> </ul>
Increased penetration and cross sell	<ul> <li>Cross sell of other assets and liability products</li> <li>Promotion of digital platforms like NetBanking, Mobile Banking, PayZapp, Insta Alert, Smart Buy, Chillr, etc.</li> </ul>
Training and Development of SO/HBL	<ul> <li>To utilize the sales resources (HBL/SO) for optimal sales support.</li> <li>To groom supporting staff and enhancing their skills by imparting regular trainings for better customer relationship dealing.</li> <li>To monitor performance and counseling them for delivery</li> </ul>
Relationship with Retail Branches and Other Stake holders	<ul> <li>Liaise with Credit to ensure timely decisioning of proposals &amp; closure of Housekeeping items.</li> <li>To coordinate with Remedial team for NPA cases and work towards recovery of the same</li> <li>To coordinate with the local Operations team for disbursement</li> <li>Liaise with RBB team for activation of branches for KGC business &amp; for providing best services to customers</li> <li>To liaise with Business Correspondents (BC's) for new &amp; existing customer relationships</li> </ul>
Others	Any other task assigned by seniors from time to time.

Business)  • Planning and Organizing Skills • Communication	Key Skills	
financial Industry.	<ul> <li>Banking Product &amp; Process Knowle</li> <li>Planning and Organizing Skills</li> <li>Communication</li> <li>Knowledge of Competition &amp; Curr</li> </ul>	

- Minimum experience of 1-3 years in a similar role or Sales experience in Seed companies, Fertilizer companies, Agri Product companies, Banks, etc.
- Preferred from Banking / Financial Services.

**Major Stakeholders** (intra team and cross functional stakeholders, who would need to be interacted with for discharging duties)

- Customers
- Credit
- Branch Banking
- Operations
- Farmers
- Agro Centres/ Rural mandis / Rural Markets / Kisan Clubs
- Business Correspondent
- Senior Leaders from Product/Sales
- Audit
- HR

## Classification - Public

Trainee - T	Amount per month	Amount per annum	
Annual Base	6,538	78,450	
Annual Other Allowance	9,694	116,330	
Medical	1,250	15,000	
Conveyance	1,600	19,200	
Provident Fund	1,800	21,600	
Lunch Allowance	910	10,920	
Gross Salary (A)	21,792	261,500	
Medi-claim*( C)	1,333	16,000	
Gratuity**(D)	314.98	3,780	
Bonus^^		52,300	
CTC (A+B+C+D)	23,440	333,580	
Loan Benefits***		Benefit	
Housing Loan (Slab 1) Rs. 7.50 Lacs @2.5%	4,406.25	52,875	
Housing Loan (Slab 2) Rs. 4.50 Lacs @ 5%	1,706.25	20,475	
Vehicle Loan - Rs. Lacs 1.50 L @ 3%	993.75	11,925	
Personal Loan - Rs. Lacs .60 L @ 5%	675.00	8,100	
Loan Benefits (E)	7,781	93,375	
Total CTC (A+B+C+D+E)	35,580	426,955	

**<sup>^^</sup>Bonus** will be based on the performance of an individual. The number quoted here is as per trend of bonus rewarded in past few years at rating of EC

<sup>\*</sup> Premium paid towards hospitalization contribution for coverage up to Rs. 2 Lacs per annum

<sup>\*\*</sup> Gratuity: Annual contribution - Eligible post completion of five years of service

<sup>\*\*\*</sup> Loan Benefits can be availed post confirmation

Trainee - T3	Amount per month	Amount per annum	
Annual Base	7,500	90,000	
Annual Other Allowance	11,940	143,280	
Medical	1,250	15,000	
Conveyance	1,600	19,200	
Provident Fund	1,800	21,600	
Lunch Allowance	910	10,920	
Gross Salary (A)	25,000	300,000	
City Allowance (City Class V)^ (B)	833.33	10,000	
Medi-claim*( C)	1,333	16,000	
Gratuity**(D)	314.98	3,780	
Bonus^^		60,000	
CTC (A+B+C+D)	27,482	389,780	
Loan Benefits***		Benefit	
Housing Loan (Slab 1) Rs. 7.50 Lacs @2.5%	4,406.25	52,875	
Housing Loan (Slab 2) Rs. 4.50 Lacs @ 5%	1,706.25	20,475	
Vehicle Loan - Rs. Lacs 1.50 L @ 3%	993.75	11,925	
Personal Loan - Rs. Lacs .60 L @ 5%	675.00	8,100	
Loan Benefits (E)	7,781	93,375	
Total CTC (A+B+C+D+E)	40,263	483,155	

**<sup>^^</sup>Bonus** will be based on the performance of an individual. The number quoted here is as per trend of bonus rewarded in past few years at rating of EC

<sup>^</sup> City allowance - as per the city of placement

City Class I	City Class II	City Class III	City Class IV	City Class V
24,000	18,000	15,000	12,000	10,000

<sup>\*</sup> Premium paid towards hospitalization contribution for coverage up to Rs. 2 Lacs per annum

<sup>\*\*</sup> Gratuity: Annual contribution - Eligible post completion of five years of service

<sup>\*\*\*</sup> Loan Benefits can be availed post confirmation