

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY

IT Services

Ref No: 889 0

Dated.11./12/23

Subject: Regarding data requirement for AQAR for session 2021-22 and 2022-23

With respect to the subject cited above, it is to inform that the requirement of the data for AQAR as related to IT services for session 2021-22 and 2022-23 has been attached herewith. The indicator which are related to ITS 4.3.2, 4.3.3, 4.3.4, 6.2.3,6.3.3, 7.17.

Submitted for information and further action please.

Programmer

IT Services

Deputy Registrar

IT Services

DIR (lOAL)

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY (Registrar Office)

IKGPTU/REG/NF/46

Dated: 17.02.2022

NOTIFICATION

Sub: IT Policy for I.K Gujral Punjab Technical University

As approved by competent authority vide e-office file No. D/646/2021-ITS (Computer No. 50748) dated 31.12.2021, the following is the policy for use of IT Services of the University and its Constituent Campuses:

1. Preamble

The I. K. Gujral Punjab Technical University was established by an Act of State Legislature on 16th January, 1997, to promote Technical, Management and Pharmaceutical education in the state at degree level and above. Over the years, the University has grown substantially in terms of departments and academic programs as well as in infrastructure. In the journey of 13 years, University has established Main Campus at Kapurthala and five constituent campuses located at Mohali, Amritsar, Hoshiarpur, Sultanpur Lodhi in the state of Punjab. Every stake holder of the University has requirements of IT services to work smoothly. Realizing the importance of such services, Information Technology cell has been established in 2008 for setting up basic network infrastructure in the University premises.

Need for IT Policy

The basic purpose of University's IT policies is regarding protection of computer, email and network usage of all individuals associated with I.K. Gujral Punjab Technical University. Inappropriate use makes the university vulnerable to risks such as virus attacks, misuse/commercial usage of official emails, compromise of network systems and services etc.

Access to the information technology environment at I.K. Gujral Punjab Technical University is a privilege and must be treated as such by all users. Students, Staff and other Stake holders are expected to be positive members of the University community, which extends to cyberspace, by following all University policies.

I.K. Gujral Punjab Technical University provide all faculty, students and staff with a modern, fully networked computing and IT environment for academic use.

Users of I.K. Gujral Punjab Technical University computing, networking and IT facilities are expected to abide by the rules, which are intended to preserve the utility and flexibility of the system, protect the privacy and work of students and faculty, and preserve our right to access the international networks to which the system is connected. In case of complaints, appropriate action to be taken will be decided and taken by the I.K. Gujral Punjab Technical University Authorities.

The IT department of the University has implemented an internet facility through optical fibre backbone connecting the academic as well as administrative departments. The IT department should ensure the internet facilities to be provided to each stake holders of the University. It also maintains the cloud server, web server, Microsoft mail server, administrative database server, Biometric server, CCTV, antivirus/end point protection, University domain, sub-domains, various software/hardware, etc. of the University.

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In addition, it also maintains the computing resources used by the faculty and the administration.

Maintenance of these computing resources has become a cause of serious concern over the years. With the increase in the size of the computing resources in the University, need has also arisen for streamlining the process of procurement, maintenance and disposal of the computing resources in the University. A policy document in this regard has therefore become necessary in the University.

2. The IT Policy

The IT policy shall include the following aspects:

- 2.1. Services to be provided by the computer centre (IT Services department)
- 2.2. Procurement of IT Infrastructure
- 2.3. Maintenance of IT Infrastructure
- 2.4. Networking facilities
- 2.5. Development, maintenance and upgradation of the software.
- 2.6. Green Computing Practices
- 2.7. Disposal of obsolete or unusable IT Infrastructure
- 2.8. Access control and usage of IT Infrastructure
- 2.9. Risk Management of IT Infrastructure
- 2.10. Computer Centre Committee
- 2.11. e-Content development and Management
- 2.12. Violations of IT Policy

2.1 Services to be provided by the Computer Centre

The Computer Centre shall provide the following services:

- Providecomputingresourcestothestudents, Faculty Members, Administration and other stake holders.
- · Set-up and maintain the LAN and WiFi.
- Facilitate Internet, email services etc. to all University users.
- Maintain the University websites.
- Assist the Administration in the process of Selection and Procurement of Computing Resources.
- Organize training programs for the faculty and staff from time-to-time.
- Provide necessary support for IT related services.
- · Up-gradation of IT infrastructure.
- Implement various software/websites/portals for smoothening the process.
- Conducting Skill Tests for recruitments.
- Providing resources for conducting online examinations
- Maintaining website and databases for various Academics as well as examination purposes.

2.2 Procurement of IT Infrastructure

The computing resources shall be procured by the Computer Centre for University. The process of procurement of the computing resources by the Computer Centre shall be as follows:

- The specifications for the computing resources shall be worked out by the Computer Centre in coordination with Intender.
- The purchase process shall be as per university norms.

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Page 2 of 6

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2.3 Maintenance of IT Infrastructure

The post-warranty maintenance of the computers, servers and other IT equipment's shall be carried out through AMC. The requirement of AMC will be depending upon the cost and critical nature of the device. The procurement process of AMC shall be managed by the computer center. A small buffer of necessary IT equipment's shall be maintained for temporary replacement in critical usage cases.

Networking facilities

The LAN and Wi-Fi facility shall be provided and maintained by the Computer Center. The LAN facility shall cover all the academic departments, administrative departments, constituent campuses, offices, hostels, and the residential area with the approval of competent authority. The Wi-Fi facility shall be provided in the entire campus in phased manner. Appropriate technologies shall be used for the networking. The procurement, installation, administration and maintenance of the networking equipment shall be the responsibility of the Computer Centre.

2.5 Development, Maintenance and Upgradation of Software

There shall be a mechanism for development, maintenance and upgradation of the software/website/web portals etc. The software should be hosted and manage through Computer Centre. Optionally, the software/website/web portal can be developed/managed through department itself with the approval of competent authority. The user departments should take the responsibility to submit a Software Requirement Specification (SRS) describing any need for new software or upgradation of existing software or maintenance, and the stipulated time frame for the service (i.e., urgency).

The Computer Centre will consider the SRS and either recommend third party service or take up the task for in-house service. For in-house tasks, the Computer Centre members may directly carry out the task, or engage other members, including students. Optionally, external professionals may also be hired. The same may be validated from the intender department and provide the user acceptance.

The Computer Centre shall also be responsible maintaining the University Website(s). One of the Computer Centre members shall act as the Web Master.

Software procured or developed should be properly documented and maintained in-house. Tailored software, developed by third parties must provide the full source code of the software.

The source codes of software developed in-house both by the software professionals or students must be available and maintained by the computer center personnel.

The software packages that have already been procured or developed in-house will be distributed to different user departments based on the user requirement assessment.

2.6 Green Computing Practices

Due to growing concern in environmental responsibility, the computing resources should be used efficiently. The following green computing practices shall be adopted.

- Obsolete equipment disposal by following "Upgradation and disposal of obsolete or unusable IT infrastructure" policy.
- Use of certified energy efficient and environment friendly equipment
- Sharing printers over network
- Keeping monitors in sleep mode or turn off mode when not in use
- Activating power management feature on computers and peripherals
- Use of email for circulation of office documents and memos
- Reduce paper waste by printing as little as possible
- Use of double-sided printing
- Refilling toner cartridge wherever possible and buy back of batteries by authorized vendors

2.7 Disposal of obsolete or unusable IT infrastructure

There shall be a central disposal committee as per university norms to assess the status of the IT resources. The committee shall prepare "Upgradation and disposal of obsolete or unusable IT infrastructure" policy. A member of the concerned department shall be a special invitee. The committee shall assess the status of the resources periodically and shall be empowered to declare a computing resource as obsolete and to recommend its disposal. The resources tagged as obsolete will be replaced by state-of-the-art resources, subject to availability of funds, without affecting the work of users.

2.8 Access Control and Usage of IT infrastructure

In respect of access control and usage of IT infrastructure the University policy shall be as follows:

The University shall have the right to control the access to the various computing resources and databases in the University.

- Accessing undesirable/illegal/harmful/copy right in fringing materials using the University computing resources is prohibited. The access to those materials/websites shall be blocked to the extent possible. Log of accesses to websites of doubtful nature shall be maintained and scanned from time-to-time.
- Users are expected to respect the privacy of other users and they may not allow any other person to use their password or share their account. It is the users' responsibility to protect their account from unauthorized use by changing passwords periodically and using passwords that are not easily guessed. Sharing of passwords for any purpose whatsoever is strictly prohibited.
- Any attempt to circumvent system security, guess others' passwords, or in any way gain unauthorized access to local or network resources is forbidden. Users may not use another person's computing account, attempt to forge an account identity, or use a false account or e-mail address.
- Downloading and installing of new software has to be done with the explicit consent of the respective facility in-charges. Installation of unlicensed software on university facilities, or on individual machines connected to the University network, is prohibited and sole responsibility of users.

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- To the extent possible, users are expected to use only their official email addresses provided by university for official communications with other members of the University.
- 6. Recreational downloads and peer to peer connections for recreational purposes are not allowed unless it is academic requirement.
- 7. Users are expected to take proper care of network equipment, and are expected to report any malfunction to the staff on duty or to the in-charge of the facility.
- Playing of Games in University laboratories or using University facilities for same is prohibited.
- 9. The users shall maintain discipline and shall not cause any damage to any resource of the Computer Centre and other laboratories.
- 10. The users shall not bring any food item to the Computer Centre.
- 11. Every user shall sign a user acceptance document assuring to abide by the above rules at the time of applying for Internet user login account. With the approval of competent authority disciplinary action shall be initiated against a user violating any of these rules and shall block his/her access to the resources in the Computer Centre.

2.9 Risk Management of IT infrastructure

With growing dependency on IT infrastructure, the threats and vulnerabilities to IT infrastructure are of great concern today. IT infrastructure faces several risks and the risk exposure may vary from time to time. It is necessary to perform IT infrastructure risk assess mention regular basis. The University shall follow the risk management policies as given below:

- · Periodic and Scheduled back up of detain geo graphically separated location.
- Keeping IT infrastructure under surveillance at critical locations.
- Use of fire alarm, smoke alarm and fire extinguisher
- Earth quake resistant buildings
- Use of Anti-virus tools for protecting servers, desktops and network devices from malwares
- · Regular updating of software with security patches
- · Regular updating of firewall

2.10 Computer Centre Committee

There shall be a Computer Centre Committee consisting of one representative from each of the user departments with the Vice-Chancellor/VC Nominee as the chairman and the HOD/In-charge of the Centre as its convener. The committee shall meet at least once in a semester to review the functioning of the IT infrastructure and to take major operational and policy decisions.

2.11 e-Content development and Management

Computer Centre will create technology enhanced learning resource centre at IKGPTU to enhance quality of teaching and capture the digital content in a highquality format with less manpower. It will encompass entire digital content development cycle from production to consumption by the end user. All the policies related to usage of learning resource centre will be finalized by committee with approval of competent authority.

Computer Centre will create technology enhanced learning resource centre at IKGPTU to enhance quality of teaching and capture the digital content in a high-quality format with less manpower. It will encompass entire digital content development cycle from production to consumption by the end user. All the policies related to usage of learning resource centre will be finalized by committee with approval of competent authority.

2.12 Violation of IT Policy

Violations of policy will be treated as academic misconduct, misdemeanour or indiscipline as appropriate. Depending upon the nature of the violation, the university authorities may fine/or and take an appropriate action as per penal provisions under Indian laws. The policy may change as and when it is considered appropriate and new policies or the changes in policy will take effect immediately after a brief announcement by any means, e-mail, printed notices.

(Jaspreet Singh, IAS) Registrar

Dated: 17.02.2022

Endst. No. IKGPTU/REG/NF/47-50

A copy of the above is forwarded to the following for information & necessary action please:

1. Secretary to Vice Chancellor: for kind information of Hon'ble Vice Chancellor.

Dean Academic: to inform all Deputy Dean (Faculty), HoD's (Teaching) and Director/Incharge (Constituent Campuses).

3. All HoD's/Incharge (Non-Teaching)

4. ITS: Upload on University website.

(Jaspreet Singh, IAS) Registrar

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IT Services

Revenue Expenditures (IKGPTU Administration Departments) Budget Estimate 2022-23

ITS Deptt.

Amt. in lakh

Sr. No.	Particulars	Budget Estimate 2022-23
1	Meeting Expenses	1.00
2	Conference/ Seminars/Workshop by PTU	1.00
3	Staff Training and Devlopment Exp.	1.00
4	Annual maintenance Contract (AMC)	5.00
5	Repair and Maintenance Building	
6	Repair and Maintenance General	2.00
7	Repair and Maintenance Computer/ Peripherals	5.00
8	Staff welfare Exp.	1.00
9	Printing & Stationery etc.	0.50
10	Office Expenses etc.	1.00
11		-
12		-
13	Software Development and maintenance Exp.	25.00
14	Medical reimbursement/Medical Insurance exp.etc.	1.00
15	Internet Exp./ IT Services	30.00
16	Staff TA/DA	1.00
17	Misc.Exps	1.00
	Grand Total	75.50
CAP	ITAL EXPENDITURE	
1	Software and Development Exp etc.	100.00
2	Furniture & Fixture etc.	-
3	Computer/ Laptop, Peripherals and Networking Exp.	300.00
4	Hardware etc	
5	Equipment and Machinery etc	-
6	Misc. (unforeseen)	-
	Total	400.00

for a

IT Services IKG PTU, Jalandhar-Kapurthala Roads

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, Jalandhar IT Services

Subject: Data Required on Indicator 4.3.3 for NAAC.

Metric No	Physical Facilities
4.3.3	Student Computer Ration (Data for latest completed year)-2021-22
	Number of student: Number of computer available to students for academic purpose
	Data Requirements
	 Number of computer for academic purpose in working condition
	Total number of student
	File Description
	Upload any additional information
	Student – Computer ratio
DATA (4.3.3)	Student Computer Ration (Data for latest completed year)
	Data Requirements
	Total number of computers: 130
	Total number of student visited to Lab: open for all students
	File Description
	Bill uploaded

IT Services
IKG PTU, Jalandhar-Kapurthala

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Invoice

SELLER DETAILS:

Address: NIHARIKA TECHNOLOGIES

SCO 51 FF,, Kapurthala Chowk,, Jalandhar, PUNJAB, 144001

Email Id: niharika_technologies@niharikatech.com

Contact No: 09872813301 GSTIN: 03AAPPJ3523N1ZK GeM Invoice No: GEM-15198324 GeM Invoice Date: 24-Sep-2021

Order No: GEMC-511687775185216

Order Date: 12-Jul-2021

Click here to download seller invoice

SHIPPING TO:

Consignee Name: Jagdeep Singh

Address: Registrar I.K. Gujral Punjab Technical University,

Near Pushpa Gujral Science City, Ibban, Kapurthala-144603,

Distt. Kapurthala, (Punjab) KAPURTHALA

PUNJAB 144603

Contact No: 01822-662510-

BILL TO:

Buyer Name: Deepak Sidana, Programmer

Address: Registrar I.K. Gujral Punjab Technical University, Near Pushpa Gujral Science City, Ibban, Kapurthala-144603, Distt. Kapurthala, (Punjab) KAPURTHALA PUNJAB 144603 Technical Education and Industrial Training Department Punjab

I K Gujral Punjab Technical University

Department: Technical Education and Industrial Training

Department Punjab

Office Zone: I K Gujral Punjab Technical University, Kapurthala

Organisation: I K Gujral Punjab Technical University

Seller Tax Invoice Number	Seller Tax Invoice Date	Dispatch Mode	Dispatch Date 15-Sep-2021	
NT/21-22/093	15-Sep-2021	Manual		

Place of Supply	Place of Supply State (State/UT Code)	Supply Type	Consignee GSTIN Number	
Consignee Location	Punjab / 03	Intra-State	03AAAJP1130G2ZS	

Product Description	HSN Code	Measurem ent Unit	GST UQ Name	Supplied Qty	Unit Price	Total Price inclusive all Taxes
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IT Services IKG PTU, Jalandhar-Kapurthala

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I.K. Gujral Punjab Technical University Jalandhar-Kapurthala Highway, Kapurthala Inspection Report

1.	The	undersigned	men	nbers	of	the	Inst	pection	Committee	hav	e p	hysically	verified	the	following
	equi	pment's/mater	rials,	suppl	lied	by	M/s	Niharik	a Technol	ogies	Jal.	GEMC-	511687775	51852	16 dated
	12/0	7/2021, on					_ vid	e Bill No	NT/21-22/	093 d	ated	15/09/20	21 for Rs	. 2808	3400/-

Sr. No	Item (Make & Brand, if any)	Qua	ntity	Acceptable	Non	Remarks/
		Ordered	Supplied	quantity	acceptable quantity	Reasons
(a)	(b)	(c)	(d)	(e)	(f)	(g)
01	Dell 1000 @7200 rpm GB HDD 642 Processor with Standard Display All in one pc	40	40	40		

- The above mentioned items have been inspected technically/got demonstrated/ installed from the supplier and accepted as per quantity shown in column (e) above.
- 3. The quantity shown in column (f) is not acceptable due to the technical reasons indicated against each in column (g).
- 4. The concerned firm be informed in writing/ personally for replacement/ repair of the items shown under column (f).

HOD (ITS)

Manish Ku SA (ITS) Rakesh Bahadur Singh SA (F&A)

Jagdeep Single

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IT Services IKG PTU, Jalandhar-Kapurthala

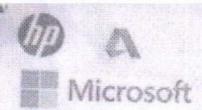
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Contract

Contract No: GEMC-511687774696910

Generated Date:09-Dec-2019 Bid/RA/PR No:GEM/2019/B/297231

Organisation Details

State Autonomous

Ministry: Department

Technical Education and Indicarial Training Department

Organisation

1 K Gujrai Punjab Technical University

Name Office Zone

I K Gural Punjab Technical University, Kapurthala

Buyer Details

Name Rishi Gupta

Designation Assistant Registrar

Contact Email 10

Address

rishigupta ikoptu@psinjab gov iş

GSTIN 03AAAJP1130G2ZS

> Registrar I.K. Guirel Punjab Technical University, Near Pushps Gujral Science City, Ibban, Kapurthala-144603, Dist. Kapurthala, (

> > 3,227,400

Punjab). KAPURTHALA, PUNJAB-144803, India

Financial Approval Detail

IFD Occurence : No

Designation of Administrative Approval. Vice Chancellor Designation of Financial Approval . Vice Chancellor

Seller Details

Company Name

Contact No.

Niharika Technologies

9872813301

Email 10: Address

pkluli advocate@gmail.com

"NIHARIKA TECHNOLOGIES, HARNAM NAGAR,

Kapurthala, PUNJAB-144801, -

Product Details

#	Item Description	Category Name	Model	Ordered Quantity	Unit	Price (Inclusive of all Duties and Taxes in INR)
,	HP 280 G3 SFF i5 Win10P 81hdd256ssd3 P204	Desktop Computers	HP 280 G3 SFF i5 Win10P 81hdd256ssd3 P204	66	pieces	3,227,400

Consignee Detail

S.No	Consignee	Item	Quantity	Expected Delivery Date
	Kuideep Kumar Landins			
	Carbon Septu punjab@gembuyer in Registrar I.K. Gujral Punjab Technical University, Near Pushpa Gujral Science City. Ibban, Kapurthala-144503, Distt. Kapurthala. (Punjab), KAPURTHALA, PUNJAB-144503. India	HP 280 G3 SFF I5 WIn10P 81hdd256ssd3 P204	66	08-Jan-2020

Product Specification for HP 280 G3 SFF I5 Win10P 81hdd256sed3 P204

Specification	Sub-Spec	Value	
	Processor Make	1 Intel	-
	Processor Generation	8	
	Number of Cores per Processor	a	
Processor	Processor Base Frequency (GHz)	8	
	Processor Description	Intel Core iS	
	Processor Number	Intel Core is 8500 3	



/	Chipset Series	Intel H Series
	Expansion Slots (PCle x 1) (Number)	1
	Chipset Number	Intel H370
Motherboard	Expansion Slots (PCIe x 4) (Number)	0
	Expansion Slots (PCle x 16) (Number)	1
	Expansion Slots (PCI) (Number)	0
	Expansion Slots (M Dot 2)	2
	Graphics Type	Integrated
	Graphic Card Description	UHD 630
raphics	Size of Memory in Case of Dedicated Graphic Card (GB)	0
	Size of VRAM in case of Integrated Graphics (MB)	128
	Operating System (Factory Pre-Loaded)	Windows 10 Professional
perating System	Recovery Image Media	On Line / Cloud
	OS Certification	Windows
	Type of RAM	DDR4
	RAM Size (GB)	8
	RAM Speed (MHz)	2666
nory	Total Numbers of DIMM Slots Available	2
	Number of DIMM Slots populated	1
1	RAM Expandability up to(using spare DIMM Slots in GB)	32
	Total Number of Internal Bays available	1
	Number of 2 point 5 inches internal Bays	0
•	Number of 3 point 5 inches Internal Bays	1 7
	Number of 2 point 5 Inches Internal Bays Populated	0
	Number of 3 point 5 Inches Internal Bays Populated	1
	Type of Drives used to populate the Internal Bays	HDD,SSD
	Number of Internal Bays populated with HDD	1
	Capacity of each HDD (GB)	1000 @7200 rpm
	Total HDD Capacity (GB)	1000
orage	Number of Internal Bays populated with SSD	0
	Capacity of each SSD (GB)	256
	Total SSD Capacity (GB)	256
	Number of Internal Bays populated with SSHD	0
	Capacity of each SSHD (GB)	NA O
	Total SSHD Capacity in addition to 8 GB Flash (GB)	0
	Number of Internal Bays populated with SSED	0
	Capacity of each SSED (GB)	0
	Total SSED Capacity (GB)	0
	Optane Memory (GB)	0





	External Bays (Number)	1
	Optical Drive	DVD R/W
Cabinet	Internal Speaker	No
	Audio-in	Yes
	Audio-out	Yes
	Headphone out	Yes
	Microphone-in	Yes
	Wireless Connectivity	No
	If Yes, Type of Wireless Connectivity	NA
0	Number of Ethernet Ports	1
Connectivity	Type of Ethernet Ports	10/100/1000 on board Integrated Gigabit Port
	Bluetooth Connectivity	No
	If Yes, Version of Bluetooth Available	0
	Number of USB Version 2 Point 0 Ports	4
	Number of USB Version 3 point 0 / 3 point 1, Gen 1 Ports	4
	Number of USB Version 3 point 1, Gen 2 Ports	0
	Number of USB Type C Ports	0
Ports	Number of Serial Ports	1
	Number of Parallel Ports	0
	Number of VGA Ports	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
	Number of HDMI Ports	1
	Number of DP Ports	0
	Model of the Monitor	P204
	Monitor Technology	TN
	LED Backlit Monitor Size (INCHES)	19.5
	Monitor Resolution (PIXELS)	1600 x 900
	TCO Certification for Monitor	8.0
	Number of VGA Ports in the Monitor	1
onitor	Number of HDMI Ports in the Monitor	1
	Number of Display Ports in the Monitor	1
	Availability of Webcam integrated with Monitor	No
	If Yes, Resolution of Webcam	NA NA
	Availability of Speakers integrated with Monitor	No
	If Yes, Number of Speakers available	0
	Power Supply Capacity (Watt)	180
wer	Minimum Power Efficiency Range (%)	90 - 94
	ROHS Compliance	Yes
ertification		





Type of Mouse Keyboard Connectivity		Optical Scroll
\$	Keyboard Connectivity	Wired
	Type of Keyboard	Standard
	Minimum Operating Temperature	9
Operating Conditions	Keyboard Connectivity Type of Keyboard	49
Operating Conditions	Minimum Operating Humidity (%RH)	10
	Maximum Operating Humidity (%RH)	90
Warranty	On Site OEM Warranty (Year)	3

Terms and Conditions

1. Special terms and conditions

1.1 As per notification of MEITY circulated vide letter no. F.No.33(1)/2017-IPHW, dated :14/09/2017, the minimum local content should be 45 percent to qualify as local or domestic manufacturer. Into Seller has to ensure that operating system software etc comes preloaded with machine from respective OEM. Any deviation in respect of genuinity and authenticity of OS will attract severe penalty on part of seller as law of the land and contractual provisions. Buyer are also requested to verify the key no of OS etc with server of Microsoft/Linux before accepting machines to avoid complexity at latter stage.

2. General terms and conditions

- 2.1 This Contract between the Sellier and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) as available on the GeM portal (unless otherwise superseded by Goods / Services specific Special Terms and Conditions (GTC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable
- 2.2 Terms of delivery: Free Delivery at Site including loading/unloading. In respect of items requiring installation and / or commissioning and other services in the scope of supply (as indicated in respective product category specification / STC / ATC), and the cost of the same is also included in the Contract price.
- 2.3 Delivery period: The Delivery Period/Time shall be essence of the Contract and delivery must be completed not later than such date(s). Any modification thereto shall be mutually agreed and incorporated in the Contract as per the provisions of the GTC.
- 2.4 Performance Security: If the Seller fails or neglects to observe or perform any of his obligations under the contract it shall be lawful for the Buyer to forfeit either in whole or in part, the Performance Security furnished by the Seller.
- 2.5 Taxes and Duties: Contract Prices are all inclusive i.e. including all taxes, duties, local levies / transportation / loading-unloading charges etc. Break up of GST shall be indicated by the Seller while raising invoice / bill on GeM. While submitting the bill / invoice Seller shall undertake that the Goods and Services Tax (GST) charged on this bill is not more than what is payable under the provision on the relevant Act or the Rules made there under and that the Goods on which GST has been charged have not been exempted under the GST Act or the Rules made there under and the charges on account of GST ch these goods are correct under the provision of that Act or the rules made there under.
- 2.6 Octroi Duty and / or other local taxes: Contract Prices are all inclusive hence no reimbursement over and above the contract price(a) shall be sllowed to seller towards payment of local taxes (such as levy of town duty, Octroi Duty, Terminal Tax and other levies of local bodies etc).
- 2.7 Limitation of Liability: The provisions of limitation of liability between Buyer and Seller as given in the GTC shall be applicable here.
- 2.8 Resolution of disputes: The provisions of DISPUTE RESOLUTION BETWEEN BUYER AND SELLER as given in the GTC shall be applicable here.
- 2.9 Liquidated Damages; If the Seller fails to deliver any or at of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid. @ 0.5% per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value without any controversy/dispute of any sort whatsoever. In case, Service Level Agreement (SLA) is applicable the same shall be applicable for the Contract.

2.10 Financial Certificate:

61

- 2.16.1 The expenditure involved for this purpose has received the Sanction of the competent financial authority.
- 2.10.2 The funds are available under the proper head in the sanction budget allotment for the concern financial year.
- 2.10.3 I have been fully authorized by the department to sign the supply order or incur the liability of the Goods being ordered. **
- 2.11 The bidder should submit a self declaration to the effect in bidder's official letter head that their agency have not been black listed by any Agency whatsoever till date.

3. Additional Terms and conditions

3.1 Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)





Code Certificate

the seller should upload following certificate in the bid-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.
- 3.3 The Purchaser reserves the right to increase or decrease the ordered quantity up to 25 percent at the time of placement of contract. The purchaser also reserves the right to increase the contracted qty up to 25% during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly
- 3.4 Audited Balance sheet of bidder FOR last 3 years or from the date of incorporation if incorporation date is less than 3 months is required.
- 3.5 Availability of Service Centres : Bidder /OEM must have a Service Centre in the District of each Consignees Location
- 3.6 AS per Buyer specific Additional Terms & conditions in the Bid, price preference is to be given to local supplier as defined in public procurement (Preference TO Make IN India-20%), ORDER 2017 AND its subsequent Orders/Notifications issued BY concerned Nodal Ministry for specific Goods/Products. AS per this order, the minimum LOCAL content should be 50% TO enable the firm to qualify as local supplier. Accordingly, the bidders must mention the local content percentage in their bid OR product detail and also provide the details of locations at which the local value addition is made, failing which no purchase preference shall be granted to them in case their bids are higher than L-1 bid.
- 3.7 Bidder/ Supplier/ Organization/ Proprietor/ ANY of the Director(s) shall not be banned or suspended or black listed by any Government / Public Sector Undertaking / Corporate organization or convicted in any Court of Law across India or declared Bankrupt or insolvent. A self declaration certificate must be uploaded in the GeM portal under Bidders Official Letter Head.
- 3.8 Experience Certificate from the concerned Govt. Department of the subject matter is required along with average turnover of last 3 Yrs BY authority prescribed BY GeM.
- 3.9 OEM or Authorized distributor/Partner of OEM should have a registered office in India to provide sales and 24x7 support in India. The certificate to this effect should be submitted. The bidder should be either OEM or his authorized dealer/distributor.
- 3,10 Office of the Service Provider (through Bid) must be located in the said state for sake of better co-ordination, smooth services and other administrative factors.
- 3.11 Pre-dispatch inspection / testing at Seller premises: Before dispatch, the goods will be inspected and tested by Buyer / Consignee or their Authorized Representative / Nominated External Inspection Agency by Buyer (Fee/Charges taken by the External inspection Agency shall be borne by the Buyer) at Seller's premises for their compliance to the contract specifications. The Sellers will provide necessary testing facilities and shall bear cost of in house testing required, if any. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment.
- 3.12 Replacement under warranty clause shall be made by the Seller free of all charges at site including freight, insurance and other incidental charges. During the warranty period, the Seller shall remain responsible to arrange replacement in next Business day (NBD) and for setting right at his own cost any equipment installed by him which is of defective manufacture or design or becomes unworkable due to any cause whatsoever. The decision of the Buyers representative in this regard to direct the contractor to attend to any damage or defect in work shall be final and binding on the Seller.
- 3.13 Timely Servicing / rectification of defects during warrantee period: After having been notified of the defects / service requirement during warrantee period. Seller has to complete the required Service / Rectification within time limit specified. If the Seller fails to complete service / rectification with defined time limit, a penalty of defined % of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).
- (i) Time Limit for Service / Rectification of defects will be as defined in the SLA document for the service.
- (ii) Penalty per week of delay as % of unit price of product will be as defined in the SLA document for the service. Seller to give compliance Yes / No while submitting bid.
- 3.14 The bidder must have ISO 9001 certification.

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

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IT Services IKG PTU, Jalandhar-Kanurihala

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PARTNERING INNOVATION

STIN : 07AAACA8116A1ZB

Agmatel India Private Limited

Stock Enter

Plot No. 122, Patparganj Industrial Area, Delhi-110092

TAX INVOICE

Original/Duplicate H.O. E-366,2nd Floor,Nirman

Vihar, Vikas Marg, Delhi-110092 Phone: 011 43064306

E-mail: marketing@agmatel.com Website:-www.agmatel.com Toll Free:- 1800113233

Dated

Dated

01-Aug-2017

27-Jul-2017

07_17-15 10184

Emple-

EDGIL/PROCIPTU-2017/IT-EQP-1/1/37

As per DGS & D Payment Terms

combutees en No.: AAACA8116A Ship from Location : Dolhi State Code: 07

Bin To EdCIL (India) Limited

Nois Project Office 4th Floor Sector -16A Plot No.18A Noida - 201301

Shin To

GSTIN

GSTIN : DRAMCEOS75F1ZU

State : Utter Pradesh

*I.K. Gukai Punjab Technolal University, Jalandhar - Kapurthala Highway, VPO - Ibban, Kapurthele-144603, Disti. Kapurthala PH.+91*822-25508 +91-1822-255835*

Name

bivoice No.

Payment:

Buyer's Order No

Dispatched through

Kind Attention :

Designation-

MobileNo.-

Amount of Tax Subject to Reverse Charge: NIL

S.No. Code	Description	HSN	Quantity	Rate	Taxable		CGST		SGST	in the second	IGST	
	Code		No.			Value	Rate	Amount	Rate	Amoust	Rate	Amount
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(In Figures)

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Our Bankers Details:

Bank Name & Address Bank A/c & Type

Acceursi Holder

HOFO BANK LIMITED- New Delhi - CASH CREDIT 13500330000025

AGMATEL INDIA PRIVATE LIMITED FH0FC0001350

Our Bankere Detellat-

Bank Name & Address Bank A/c & Type Ancount Holder RTGS / IFSC Code No.

CITI BANK N.A. Cennaught Place New LiebL01 : CASH CREDIT 0710234019

+ AGMATEL INDIA PRIVATE LIMITED

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For Agmatel India PrivateLimited

ATOS LIESC Code No Terms & Condition:

1. Material once sold will not be taken back.

2 Interest (\$15% will be charged if the payment is delayed beyond 10 days without any specific reason.

Please sand a remittance advice by emailto pawar guple@agmatet corn deany identifying your payment and detailing invoice infer Cheques/DD to be made payable to AGMATEL INDIA PRIVATE LIMITED.

Picaso courier your cheques/DD our HO address mention above and please file the involcedarder numbers behind the documents attach the negationes We declare that this Invoice shows the actual price of the Goods described and that all particulars are true and correct.

SUBJECT TO DELIB JURISOICTION

This is a Computer Generated Invoice

E. & O.F.

uthorised Signatory

Que finals Office 303 "Usha Chamber , New Rajdhani Enclave Vikas, Delhi-120092, India On-U0210901997FTC054482

Page L of 1

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, Jalandhar IT Services

Subject: Data Required on Indicator 4.3.4 for NAAC.

4.3.4	Available bandwidth of internet connection in the Institution (Leased line)								
	Options:								
	A. ≥1 GBPS								
	B. 500 MBPS - 1 GBPS								
	C. 250 MBPS - 500 MBPS								
	D. 50 MBPS - 250 MBPS								
	E. <50 MBPS								
	Data Requirements:								
	Available internet bandwidth								
	File Description								
	 Upload any additional information Details of available bandwidth of internet connection in the Institution List of Required Supporting Documents as per SOP: Bills for any one month / one quarter of the latest completed academic yearindicating internet connection plan, speed and bandwidth. E-copy of the document/agreement with the service provider. 								
	Specific Instructions to HEIs as per SOP:								
	Only leased line connectivity in the name of the HEI will be considered.								
	Not to be considered as per SOP:								
	 Snapshot of speed test for wi-fi/internet facility will not be considered. 								
D.1.	Broadband connections will not be considered								
DATA	Available bandwidth of internet connection in the Institution (Leased line)								
	Options:								
	A. ≥1 GBPS								
	The total bandwidth available is 1.5 GBPS includes								
	1 GBPS ILL from National Knowledge Network.								
	500 MBPS ILL from BSNL network. 100 MBPS RF line as a backup from BSNL network.								
	 100 MBPS RF line as a backup from BSNL network. Note: Copy proofs attached at Annexure "C" for proof. 								
	Trote. Copy proofs attached at Annexure "C" for proof.								

IT Services IKG PTU, Jalandhar-Kapurthala Jehr Respect

66161/2021/IT Services

Enterprise Business, NCR-1, Cell O'o CGM (CN-1x North) Kidwai Rhawan, Janpath New Delhi-110001 Ph: 23325530, FAX: 23325529



भारत संचार निगम लिमिटेड

BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)

F. No. CNNCO-12/18/13/2021-EB-I

Date: oll to

The CGMTs.

All Territorial Telecom Circles.

Sub: Extension of NKN connectivity to the Universities under NMEICT Project upto 31st December, 2021 -reg.

Ref. 1. This office letter no. 8-361/ EB NCR-I/2020/NTR/NMEICT dated 22.03.2021 (copy available at BSNL Intranet under NORTH (MNTC) on 23.03.2021)

2. This office letter no. CNNCO-12/18/13/2021-EB-I dated 26.06.2021 (copy available at BSNL Intranet under NORTH (MNTC) on 26.06.2021)

3. Letter No. 8-26/2014-TEL dated 30.09.2021 from Ministry of Education (MoE) regarding Extension of Public Funded ongoing schemes (Copy enclosed).

This has reference to the letter dated 22.03.2021 under Ref. (1) & letter dated 26.06.2021 under Ref. (2) vide which instructions / clarifications were issued to the BSNL Circles / Field Units regarding NKN connectivity to the Universities under NMEICT Project and extension of the project upto 30th Sep. 2021.

MoE vide letter dated 30.09.2021 under Ref. (3) has informed extension of the project beyond 30th Sep. 2021 for the period upto 31st December, 2021 or till further order.

W.r.I. payment received from MoE (i.e. MoE share 75% / 90%) in CN-Tx-N Circle or ATC related queries; Shri Nitin Yadav, AO (TR), O/o GM (F), CN-Tx-N Circle, Mob. 9466000610, Email: nitin.yadav@bsnl.co.in may please be contacted.

Field units are requested to continue the services & take necessary action including billing of the links in accordance with the instructions conveyed vide letter dated 22-03-2021 under Ref. (1) for period upto 31st December, 2021.

This is issued with approval of competent authority.

Encl: As above.

(Rajdeep) DGM (EB NCR-I)

Copy to: (1) GM(EB-I), BSNL C.O. for kind information please.

(2) GM(F), O/o CGM (CN-Tx North), New Delhi.

(3) GM (DP and NC for NKN & NMEICT), STP Hyderabad.

Registered Office: Bharat Sanchar Bhavan, Harish Chandra Mathur Lane, Janpath, New Delhi - 110 001 Website: http://bynl.co.in CIN: U74899DL2000GOI107739



Enterprise Business Unit CTO Complex, Ground Floor GPO Exchange, Jalandhar Tel. No.:-0181-2401883 Fax no.:-0181-2211983

E-Mail :- ebsection.jal@gmail.com

D/N No :- EB/PTU/NKN/

भारत संचार निगम लिमिटेड (भारत सरकार का उपक्रम) BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)

Dated :- 13-12-2022

Name :-

Registrar

I.K. Gujral Punjab Technical University

Jalandhar Kapurthala Highway

Kapurhtala

BSNL GST Number 03AABCB5576GAZM

PTU GST No :-03AAAJP1130G2ZS

Provisional Bill for 1 Gbps NKN Link

S.N o	Location	Bandwidth	Annual	Charges on
			Amount (in Rs)	Pro rata basis for period 20-
1	IKG PTU Kapurthala Main	1 Gh		12-2021 to 19- 12-2022 (in Rs)
2	Campus GST @ 18%	1 Gups	3,72,400/-	3,72,400 /-
	Total Charges including GST			67,032 /-
				4,39,432 /-

Calculation Detail

Annual charges

:- Rs 14,89,600 /-

Share from University@25%:-Rs 3,72,400/-

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Note Communication Stands Senior Serial No. ____ Page No. 57
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उ॰म॰अ॰ (उधमच्यापार- । ।) का. महा प्रबन्धक दूर संचार जिला जालंधर

S.D.E. (E.B.-II) O/o GMT Distt, Jalandhar

Regd&Corporate Office: Bharat Sanchar Bhawan, Harish Chander Mathur Lane, Janpath, New Delhi-110001.

Corporate Indentity Number (CIN): U74899DL2000GO1107739

IT Services IKG PTU, Jalandhar-Kapurthala De A DA, Rosse



ਆਈ. ਕੇ. ਗੁਜਰਾਲ ਪੰਜਾਬ ਟੈਕਨੀਕਲ ਯੂਨੀਵਰਸਿਟੀ ਜਲੰਧਰ, ਕਪੂਰਥਲਾ I. K. GUJRAL PUNJAB TECHNICAL UNIVERSITY JALANDHAR, KAPURTHALA

A State University Established Under Punjab Technical University Act, 1986 (Punjab Act No. 1 of 1997)

ਰਜਿਸਟਰਾਰ ਦਫ਼ਤਰ OFFICE OF REGISTRAR

Ref. No. IKGPTU/REG/ ITS

Dated: 11-02-2021

General Manager, Bharat Sanchar Nigam Limited, BSNL Building, CTO Complex, Jalandhar-144001

Extension/ Renewal for internet connectivity services 500 Mbps (1:1) for IKG Punjab Technical University, Jalandhar-Kapurthala Highway, Kapurthala.

This is in continuation of order no. PTU/REG/3297 dated 26.09.2018 & order no. IKGPTU/REG/ITS/3450 dated 16.01.2020 regarding to provide internet connectivity services 500 Mbps (1:1) for IKG Punjab Technical University, Jalandhar-Kapurthala Highway, Kapurthala.

As approved by the competent authority, the services stated in the quoted letter have been extended for a period of two years (01.01.2021 to 31.12.2022) as per details are mentioned below:

Sr. No.	Service	Period	Rate (Rs.)
 Internet C 	onnectivity Services	No. of the second	Annually
		Annual basis	9,15,000/-
Joo mups	bandwidth (1:1) (ILL)	(01.01.2021 to 31.12.2022)	

Terms and Conditions:

- Terms and Conditions will remain same per PO No. PTU/REG/3297 dated 26.09.2018.
- Service and other Taxes extra as per actual.

Cc to:

- I/C Secretariat Vice Chancellor: For information of Vice Chancellor
- 2. Finance Officer, IKGPTU
- Incharge (ITS), IKGPTU

"Propelling Punjab to a Prosperous Knowledge Society" I. K. GUJRAL PUNJAB TECHNICAL UNIVERSITY Jalandhar Kapurthala Highway, Kapurthala-144603. Ph.: 01822-282521, 282501 Email: registra @ Website: www.ptu.ac.in

ame & Communication		A-31, Indi. Area, Phase- Viii S/			
egistrar IKG PTU	Address of the Custome iniversity HIGHWAY-VPO:- laban Kap		Tax Invoice*	Account Number 70 Invoice Number NC Invoice Date 03 Customer Type LE Leased Circuit id 1000403	00609244 00609246 0CPB2104074450 709/2021 ASED CIRCUIT 351 709/2021
ustomer GSTIN: 03AAA	JP1130G2ZS				
Peposit 0.00 Account Summary		Legacy Circuit Id ONL	INE Current Charge	Reverse Charge Applicable [Account Balance]	Amount Payable
Previous Balance	Last Payment +	Adjustments	+ 539850 54	= 1107636 32 =	1,107637,00
727 582245 68958168601941	Amount to Words, Fley	aba83e279/89817 en Lakhs Seven Thous		ty Seven Rupees and Zero	I CHEMINES SEE
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Dedn Not Pa	chièms: Rs.	27,9351- 5,39,851]	Ź	E-Invoice (QR Code
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97/AARCH5576G/2021-22/	nomerhant/BSNL/about_us/p l.pdf/to BSNL relating to TD covered at the lower rates m	odf/Lower_Tax_Deduction_i S at lower rates applicable	from 27/05/2021 to	Accounts C This is a Computer generate not require any	et Bitl and hence dobs Signature
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197/AABCBS576G/2021-22/ https://www.bsnil.co./in/oper xtx.AABCB5576G2021-22- 13/03/2022. TDS may be res Tax Department. *Original For Reopient/Dupl olice No. NDCPB210407 olice Date: 03/09/2021 e. Date: 25/09/2021 de of payment.		BHARAT SANCH	Credit / Debit Cor	Leased Circui Amount Paye d E-payment	tid 1000403351 ble:1107637.00
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IT Services IKG PTU, Jalandhar-Kapurthala

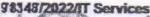
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Previous Balance	Last Payment	Bandwidth & Other Current Charges	Tax Amount	= Acc	ount Balance] _ [Amount Payable
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Payments	01/04/22		539851.00	Discount			0.00 82350.08
Recurring Charges	Plan	Period Qty	Rate Charges	Total Chi	irges		539850.54
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A State University Established Under Punjab Technical University Act, 1996 (Punjab Act No. 1 of 1997)

ਰਜਿਸਟਰਾਰ ਦਫ਼ਤਰ OFFICE OF REGISTRAR

Ref. No. IKGPTU/REG/ ITS 5670

Dated: 11-02-2021

General Manager, Bharat Sanchar Nigam Limited, BSNL Building, CTO Complex, Jalandhar-144001

Sub:

Extension/ Renewal for Internet connectivity services 500 Mbps (1:1) for IKG Punjab Technical University, Jalandhar-Kapurthala Highway, Kapurthala.

This is in continuation of order no. PTU/REG/3297 dated 26:09:2018 & order no. IKGPTU/REG/ITS/3450 dated 16:01:2020 regarding to provide internet connectivity services 500 Mbps (1:1) for IKG Punjab Technical University, Jalandhar-Kapurthala Highway, Kapurthala.

As approved by the competent authority, the services stated in the quoted letter have been extended for a period of two years (01.01.2021 to 31.12.2022) as per details are mentioned below:

Sr. No.	Service	Period	Rate (Rs.)	
1.	Internet Connectivity Services	Annual basis	9,15,000/-	
	500 Mbps bandwidth (1:1) (ILL)	(01.01.2021 to 31.12.2022)		

Terms and Conditions:

- 1. Terms and Conditions will remain same per PO No. PTU/REG/3297 dated 26.09.2018.
- 2. Service and other Taxes extra as per actual.

Registrar

Cc to:

- 1. I/C Secretariat Vice Chancellor: For information of Vice Chancellor
- Finance Officer, IKGPTU
- 3. Incharge (ITS), IKGPTU

b Ross

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY (REGISTRAR OFFICE)

Ref. No.: IKGPTU/REG/NC/Admin/73

Dated: 02.05.2023

NOTE

Subject: Providing Data for AQAR.

Please refer to letter No. IKGPTU/IQAC/298, dated: 21.04.2023 regarding subject quoted above (copy enclosed). The data pertaining to the desired indicators is concerned with different Departments/Branches as detailed below:

S.No.	Indicators	Metric No.	I Description :
01.	Indicator-03	3.1.5	Department/Branch
02.	Indicator-06	6.1.1	(R&D)
		6.1.2	Public Relation HR
		6.2.1	(P&EP)
		6.2.2	HR HR
		6.2.3	ITS
		6.3.3	HR Dr. Rajeev Chauhan (Associate Professor) Incharge FDP
3.	Indiant 07	6.5.2	Dean (Academics)
Э.	Indicator-07	7.2.1	All Departments (Teaching and Non- Teaching)

All HOD's / Branch Heads may be requested to forward the required data by due date to Director (IQAC). For clarification, if any may liaise with Director (IQAC).

> (Isha Nanda) Clerk

Deputy Registrar (Admin.)

(Dr. S.K. Misra) Registrar

IT Services

NAAC Indicator 6 - Metric No. 6.2.3

ITS department of the University, has a significant role in providing IT services like Software development, Network activities, Video Conferencing etc. for the University and its campuses. The department provides varied services to different departments of the University, their staff, and students of University campuses. The department facilitate them with high speed internet facilities, high performance computing facilities, conducting of different placement tests, training centres, state-of-the-art servers, storage, and various advanced application software.

Apart from providing different software solutions to University departments for e-governance, the department implements an internal online e-governance web portal to provide IT services to University departments.

Web Portal Address :- https://cc.ptu.ac.in

Type of Online Services:

- Request for a Service
- 2. Request for Internet Login (For Employees)
- 3. Request for University Official Email (For Employees)
- 4. Request for Internet Login (For University Students)
- Requirement Performa
- 6. TA-DA Performa

Les Q 48 P

IT Services

NAAC Indicator 6 - Metric No. 6.2.3

1. Website Home Page



ਆਈ. ਕੇ. ਗੁਜਰਾਲ ਪੰਜਾਬ ਟੈਕਨੀਕਲ ਯੂਨੀਵਰਸਿਟੀ- ਆਈ ਟੀ ਸੇਵਾਵਾਂ

I.K. Gujral Punjab Technical University - IT Services

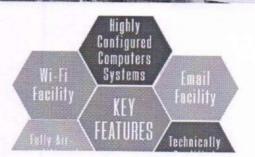




University Computer Centre has served as a hub for all Π related services of the University and its Constituent Campuses. Computer Center operates under Π Services department of the University.

The Computer Centre has a significant role in the software development, network activities of the University and its Constituent Campuses. University Computer Centre provides varied services to all faculty members, staff and students of University Campuses. With the commissioning of the University-wide network, the Computer Centre is in a unique position to serve the University for all its IT needs. This centre facilitate with high speed internet facility, high performance computing facility, placement tests, training centres, state-of-the-art servers, storage and various advanced application softwares.

Computer Centre supports the University wide one Gbps fibre optic network that

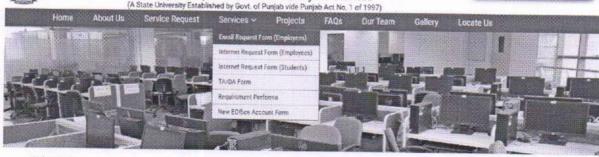


2. Website Services



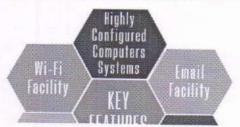
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University Computer Centre has served as a hub for all IT related services of the University and its Constituent Campuses. Computer Center operates under IT Services department of the University.

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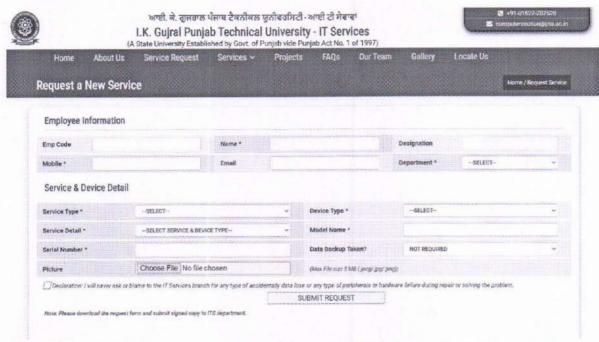




ROSPSCO IT Services

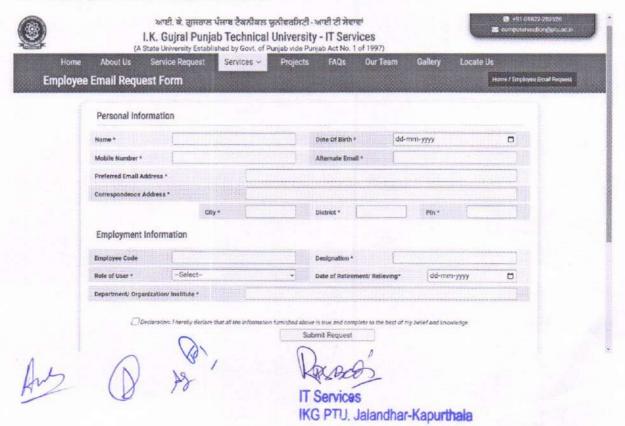
NAAC Indicator 6 - Metric No. 6.2.3

 Request a New Service: University Employees can submit the following form to request for differnt kind of sevices related to Hardware, Software and Internet.



After Submission, the employee can download the Form for reference. The Request is automatically asssigned to the ITS department employees.

4. Employee Email Request Form



NAAC Indicator 6 - Metric No. 6.2.3

5. Employee Internet Login Request Form

Home	About Us	Service Request	Services v	Projects	FAOs	Our Team	Gallery	Locate Us	
Employee	Internet Req	uest Form						Home / Er	ngkoyee Internet Recipiest
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	Employment I	nformation							
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	Designation *				Department *				
	Date of Retirement	/ Completion of Work*	dd-mm-yyyy						
	Device Informa	tion							
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NAAC Indicator 6 - Metric No. 6.2.3

6. Student Internet Login Request Form

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He	ome About Us	Service Request Services	Projec	ts FAQs Our	Team Gallery	Locale Us	
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oheli Care	pus il	O TA/DA Form		O Virtual Lubs		S ≥foSpiLacin	

Ans B As

8/

NAAC Indicator 6 - Metric No. 6.2.3

7. TA/DA Form (print only)

1. Name:	Home	About Us	Service Request	Services ~	Projects	FAQs	Our Ter	m	Gallery	Loc	cate Us		
3. Address:- Contact No:- 4. Designation:- 5. Organization:- 6. Pay Scale/ Consolidated Salary:- 7. Grade Pay:- 8. Date of Meeting/ Inspection:- 9. Purpose of Meeting & Journey:- 10. Last Pay Scale & GP If Retired:- 11. E-mail ID:- 12. Bank A/c No. (For ECS Payment):- Bank IFS Code: 13. PAN:- (A) Honorarium:- 8. No. Particulars Days No. of Rate of Honorarium (Ro.)	A-DA For	m					Andrew States		evetinin			Hisma / Tz	villa Form
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8. Requirement Performa (print only)

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I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, JALANDHAR IT Services Department

NAAC Indicator 6 - Metric No. 6.2.3

ADMIN PORTAL

1. Login Screen



2. List of Service Requests

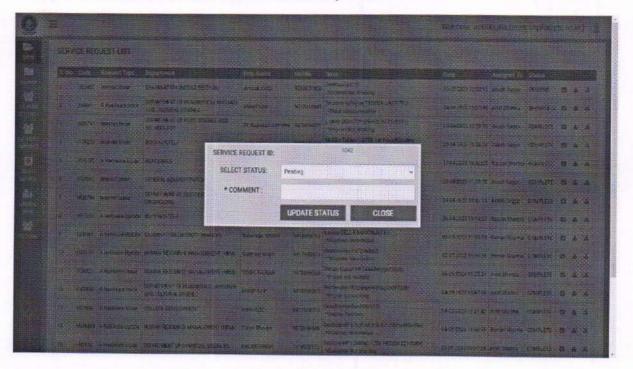
	SERVICE REQUEST LIST									
S No	o Code	Request Type	Department	Error Name Mobile	lune de la company	Date	Assigned To	Status		
1	UE2403	Internet issue	EXAMINATION (RESULT SECTIONS	deepak sorija	Desktop-hp(11) *Prosent Not Workley	85-05-2023 12-22-12	-	P(mines2	5	A
2	Z14541	A Hardware Issue	DEPARTMENT OF HUMANITIES LANGUAGE AND CURTURAL STUDIES	Megrisu	Deskinp by hy tre 7 6025 (3cq 9670712) *Blank screen /receibse	24-04-2023 15-97-46	Amit Shama	IN PROCESS	0	
3	SN5797	Internet Scaue	DEPLATMENT OF FOCO SCIENCE AND TECHNOLOGY	Dr. Ragreesh Sachder	Laptop-DEDKTOP-OSFA2L b(E2+6F611) **Internet Not Working	25 04-2020 10:20:10	Akash Saggor	COMPLETE	0	4
	0X9258	Internet Issue	8045 H05TEL4	Jatin Azera	Mobile/Tables-OUTER 1st Flaor(RZsicter) *Solemet Not Working	25-04-2022 15:04:24	Akash Saggu	COMPLETE	8	
5	Y563725	A Hardware Issue	ACADEMICS	Arkit Kapita	Desktop (49)(400)0) *Computer is slow	17-94-2023 10:42-05	Raman Sharma	COMPLETE	0	Δ
6	XII2567	Internet Issue	GENERAL ABANNOSTRATION	Rajersler Singh	Desktop HP Prodesk(INA40589C3) *Westerl Not Working	20-04-2028 11-58-52	Akash Saggu	COMPLETE	8	A
7	H06784	Internet Issue	DEPARTMENT OF ELECTRICAL ENGINEERING	Dr. V. S-Star	Cestrop-HP(WS672807S) **Yournet Not Yourseg	24-04-2023 10-42-15	Akash Saggu	COMPLETE	8	2
	VR2030	A Software Update	BUSS HOSTEL4	Prince	Desicop Dell(6799900) *Kindows Installation	25-94-2023 15-19-33	Raman Sharma	COMPLETE	0	4
,	£U8061	A Software Update	EXAMENATION (SECRECY BRANCH)	Nutrainder STACH	Laptop DELL ESESO/7K.m27k1) *Windows Installation	02-05-2023 11:33:58	Raman Shamsa	COMPLETE	5	Δ
to	1,06120	A Softwere Update	HERRARI RESOURCE MANAGEMENT (HRM)	Gurgrout singh	Desktop-hp(ms/25%hp2) *Windows Installation	02-05-2023 14:10:16	Roman Stanno	COMPLETS	2	Δ
11	VQ6821	A Hardware Issue	HUMAN RESOURCE MANAGEMENT (HRM)	VIVEX TALIRAR	Printer Const MFTALACH(1990/79578) *Printer not working	03-05-2023 15:22:24	Amit Sharma	COMPLETE	8	4
12	ZV9454	A Hardware Issue	DETAGEMENT OF HAMANITIES LANGUAGE AND CLATURAL STUDIES	Margit kaur	Primer day Trichdricksmanlightcassons *Primer and worker;	04-05-2925 10:47:16	Amit Sharma	COMPLETE	0	4
12	V977000	A Hardware Issue	COLLEGE DEVELOPMENT	seetu Bala	Draktop Hp(NA448X416) *Stoplay Problem	84-05-2023 11:31:42	Anit Sheme	COMPLETE	2	Δ
4	MEW9639	A Software Update	HUMAN RESOURCE MANAGEMENT (985M)	Varue Ohonesa	Desirop HP (Stadesk 800 G1 stlipse448x41s) *Windows Installation	04/05/2023 14/44/51	Ramos Sharma	COMPLETE	0	۵
8	EN5616	A Hardware Issue	DEPARTMENT OF CHEMICAL SCIENCES	BUDESINGS	Desktop-HP cOMPAQ 6200 PROGRA22T VSBH) *Computer Not Starting	65 05 2023 09:37:24	Amit Sharma	COMPLETE	5	4

Aus Q de

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, JALANDHAR IT Services Department

NAAC Indicator 6 - Metric No. 6.2.3

3. Option to update Status of Service Request



4. Option to Re-assign Service Request to other ITS staff



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I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, JALANDHAR IT Services Department

NAAC Indicator 6 - Metric No. 6.2.3

5. Internet Request Forms

	CHE SE	ternet Her	Pendir	ng	Completed	pleted						
	97.	Ref No	Reg Date	Roll No	Name	MACAddress	EmailEd	Branch	Mobile No	Form	Form	
O	1	HC2033	28-09- 2021	2022715	Shivaro Mishra	18:30 A2:00 47:E9	sinff954223@gmail.com	ECE-2020-2024	91 19672194	EDIT	Downloa	
0	2	RA1269	86-10- 2021	1915489	Gurpreet Singh	da::0 a6 20:d9.a3	Sitryfigurpreet89156@gmail.com	B.tech(CSE)-2019-23	9814243841	ERI	Downloa	
0	3	FA1303	68-10- 2021	1910500	Manesh Raj	22:63:C8:D5:45:69	virutraj04@gmeil.com	CSE-2019-2023	7541940851	EDIT	Downloa	
0	4	GC1767	09-10- 2021	1916519	Ruhi	34:64:A9:D3:B8:CF	Ruhi14112001@gmail.com	Stech CSE-2019	7696022757	EWI	Downloa	
0	5	BS7361	11-10- 2021	1818725	Karandeep singh	AC:88:69:38:F6:A5	kkarandeepsiagh77@gmail.com	MECHANICAL ENGINEERING- 2018-2022	09149873129	ERI	Download	
0	6	0F2736	11-10-	1916690	PUNEET KUMAR	94:69:79:68:14:95	AUTOPHNEET(GUARE COM	MECHANICAL ENGINEERING- 2018-2022	8625816922	EDIT	Dawnios	
0	7	DU7935	11-10- 2021	2022499	Jaspreet Singh	D4:SA:39:E5:20:3A	Jpishar24@gmail.com	BBA-2023	6006623356	EDG	Download	
0	8	GK4779	11-10- 2021	2022987	RISHANT SHARMA	EE:2E:98:D4:5A:A3	NKS2003 SHARMA@GMAIL.COM	C.S.E2020-2024	8010595900	EDIT	Download	
0	9	HX9215	12-10- 2021	1916457	manay chouhan	sultanpur lodhi	manavchouhan262@gmail.com	civil-2019-2023	+919855615630	£D(T	Doweloss	
0	10	NE2402	13-10- 2021	2022757	Krishna Maurya	02:90:00:00:00	meuryaki ishna8777@gmail.com	ME-2020	8303065367	LOIT.	Download	
0	11	HY9457	13-10- 2621	2022754	KANISHK GODARA	SC:8A:EF:90:65:38	KANISHKGODARA17@GMAIL.COM	ME-2020	7302701934	EO(I	Downless	
0	12	VD2081	13-10- 2021	2022761	PARIVEEN BHAROWAJ	C8:E2:65:6C:76:F9	BHARDWAJP061@GMAIL.COM	ME-2020	7807725992	EGIT	Downloss	
0	13	TJ4387	13-10- 2021	2022700	NOORHASAN ANSARI	asusG512	noorhasanansan 776 (ligmail com	ME-2020-2024	9304279084	EOSI	Dawnioas	
0	14	QV8269	21-10-	1915457	Manay	3E.9A.D6:E2:F1:9B	manaychouhar262@gmail.com	*civil-2019-23	9955615630	EDIT	Downshood	

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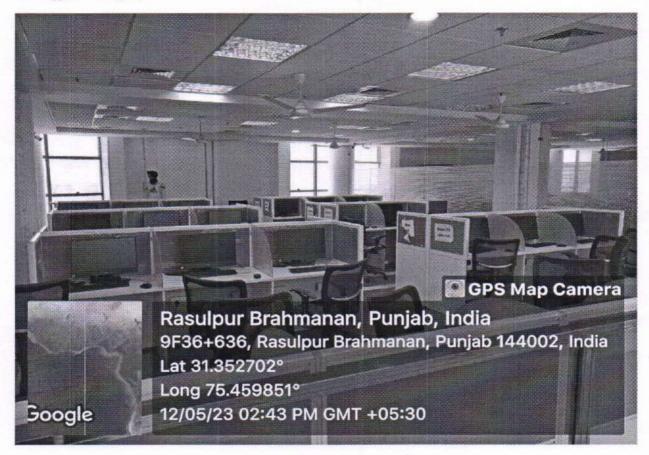
to

IT Services

IKG PTU, Jalandhar-Kanurthala

6.2-3 NAAC Indicator: 4.4.2

Geotagged Photographs:-



(Computer Centre Lab)

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY (Registrar Office)

IKGPTU/REG/NF/46

Dated: 17.02.2022

NOTIFICATION

Sub: IT Policy for I.K Gujral Punjab Technical University

As approved by competent authority vide e-office file No. D/646/2021-ITS (Computer No. 50748) dated 31.12.2021, the following is the policy for use of IT Services of the University and its Constituent Campuses:

1. Preamble

The I. K. Gujral Punjab Technical University was established by an Act of State Legislature on 16th January, 1997, to promote Technical, Management and Pharmaceutical education in the state at degree level and above. Over the years, the University has grown substantially in terms of departments and academic programs as well as in infrastructure. In the journey of 13 years, University has established Main Campus at Kapurthala and five constituent campuses located at Mohali, Amritsar, Hoshiarpur, Sultanpur Lodhi in the state of Punjab. Every stake holder of the University has requirements of IT services to work smoothly. Realizing the importance of such services, Information Technology cell has been established in 2008 for setting up basic network infrastructure in the University premises.

Need for IT Policy

The basic purpose of University's IT policies is regarding protection of computer, email and network usage of all individuals associated with I.K. Gujral Punjab Technical University. Inappropriate use makes the university vulnerable to risks such as virus attacks, misuse/commercial usage of official emails, compromise of network systems and services etc.

Access to the information technology environment at I.K. Gujral Punjab Technical University is a privilege and must be treated as such by all users. Students, Staff and other Stake holders are expected to be positive members of the University community, which extends to cyberspace, by following all University policies.

I.K. Gujral Punjab Technical University provide all faculty, students and staff with a modern, fully networked computing and IT environment for academic use.

Users of I.K. Gujral Punjab Technical University computing, networking and IT facilities are expected to abide by the rules, which are intended to preserve the utility and flexibility of the system, protect the privacy and work of students and faculty, and preserve our right to access the international networks to which the system is connected. In case of complaints, appropriate action to be taken will be decided and taken by the I.K. Gujral Punjab Technical University Authorities.

The IT department of the University has implemented an internet facility through optical fibre backbone connecting the academic as well as administrative departments. The IT department should ensure the internet facilities to be provided to each stake holders of the University. It also maintains the cloud server, web server, Microsoft mail server, administrative database server, Biometric server, CCTV, antivirus/end point protection, University domain, sub-domains, various software/hardware, etc. of the University.

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IKG PTU, Jalandhar-Kapurthala

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In addition, it also maintains the computing resources used by the faculty and the administration.

Maintenance of these computing resources has become a cause of serious concern over the years. With the increase in the size of the computing resources in the University, need has also arisen for streamlining the process of procurement, maintenance and disposal of the computing resources in the University. A policy document in this regard has therefore become necessary in the University.

2. The IT Policy

The IT policy shall include the following aspects:

- 2.1. Services to be provided by the computer centre (IT Services department)
- 2.2. Procurement of IT Infrastructure
- 2.3. Maintenance of IT Infrastructure
- 2.4. Networking facilities
- 2.5. Development, maintenance and upgradation of the software.
- 2.6. Green Computing Practices
- 2.7. Disposal of obsolete or unusable IT Infrastructure
- 2.8. Access control and usage of IT Infrastructure
- 2.9. Risk Management of IT Infrastructure
- 2.10. Computer Centre Committee
- 2.11. e-Content development and Management
- 2.12. Violations of IT Policy

2.1 Services to be provided by the Computer Centre

The Computer Centre shall provide the following services:

- Providecomputingresourcestothestudents, Faculty Members, Administration and other stake holders.
- · Set-up and maintain the LAN and WiFi.
- Facilitate Internet, email services etc. to all University users.
- Maintain the University websites.
- Assist the Administration in the process of Selection and Procurement of Computing Resources.
- Organize training programs for the faculty and staff from time-to-time.
- Provide necessary support for IT related services.
- · Up-gradation of IT infrastructure.
- Implement various software/websites/portals for smoothening the process.
- · Conducting Skill Tests for recruitments.
- Providing resources for conducting online examinations
- Maintaining website and databases for various Academics as well as examination purposes.

2.2 Procurement of IT Infrastructure

The computing resources shall be procured by the Computer Centre for University. The process of procurement of the computing resources by the Computer Centre shall be as follows:

 The specifications for the computing resources shall be worked out by the Computer Centre in coordination with Intender.

IKG PTG dalandhar-Kanurthala

The purchase process shall be as per university norms.

IT Services

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2.3 Maintenance of IT Infrastructure

The post-warranty maintenance of the computers, servers and other IT equipment's shall be carried out through AMC. The requirement of AMC will be depending upon the cost and critical nature of the device. The procurement process of AMC shall be managed by the computer center. A small buffer of necessary IT equipment's shall be maintained for temporary replacement in critical usage cases.

2.4 Networking facilities

The LAN and Wi-Fi facility shall be provided and maintained by the Computer Center. The LAN facility shall cover all the academic departments, administrative departments, constituent campuses, offices, hostels, and the residential area with the approval of competent authority. The Wi-Fi facility shall be provided in the entire campus in phased manner. Appropriate technologies shall be used for the networking. The procurement, installation, administration and maintenance of the networking equipment shall be the responsibility of the Computer Centre.

2.5 Development, Maintenance and Upgradation of Software

There shall be a mechanism for development, maintenance and upgradation of the software/website/web portals etc. The software should be hosted and manage through Computer Centre. Optionally, the software/website/web portal can be developed/managed through department itself with the approval of competent authority. The user departments should take the responsibility to submit a Software Requirement Specification (SRS) describing any need for new software or upgradation of existing software or maintenance, and the stipulated time frame for the service (i.e., urgency).

The Computer Centre will consider the SRS and either recommend third party service or take up the task for in-house service. For in-house tasks, the Computer Centre members may directly carry out the task, or engage other members, including students. Optionally, external professionals may also be hired. The same may be validated from the intender department and provide the user acceptance.

The Computer Centre shall also be responsible maintaining the University Website(s). One of the Computer Centre members shall act as the Web Master.

Software procured or developed should be properly documented and maintained in-house. Tailored software, developed by third parties must provide the full source code of the software.

The source codes of software developed in-house both by the software professionals or students must be available and maintained by the computer center personnel.

The software packages that have already been procured or developed in-house will be distributed to different user departments based on the user requirement assessment.

2.6 Green Computing Practices

Due to growing concern in environmental responsibility, the computing resources should be used efficiently. The following green computing practices shall be adopted.

IKG PTU, Jalandhar-Kapurthala

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- Obsolete equipment disposal by following "Upgradation and disposal of obsolete or unusable IT infrastructure" policy.
- Use of certified energy efficient and environment friendly equipment
- Sharing printers over network
- Keeping monitors in sleep mode or turn off mode when not in use
- Activating power management feature on computers and peripherals
- Use of email for circulation of office documents and memos
- · Reduce paper waste by printing as little as possible
- Use of double-sided printing
- Refilling toner cartridge wherever possible and buy back of batteries by authorized vendors

2.7 Disposal of obsolete or unusable IT infrastructure

There shall be a central disposal committee as per university norms to assess the status of the IT resources. The committee shall prepare "Upgradation and disposal of obsolete or unusable IT infrastructure" policy. A member of the concerned department shall be a special invitee. The committee shall assess the status of the resources periodically and shall be empowered to declare a computing resource as obsolete and to recommend its disposal. The resources tagged as obsolete will be replaced by state-of-the-art resources, subject to availability of funds, without affecting the work of users.

2.8 Access Control and Usage of IT infrastructure

In respect of access control and usage of IT infrastructure the University policy shall be as follows:

The University shall have the right to control the access to the various computing resources and databases in the University.

- Accessing undesirable/illegal/harmful/copy right in fringing materials using the University computing resources is prohibited. The access to those materials/websites shall be blocked to the extent possible. Log of accesses to websites of doubtful nature shall be maintained and scanned from time-to-time.
- Users are expected to respect the privacy of other users and they may not allow any other person to use their password or share their account. It is the users' responsibility to protect their account from unauthorized use by changing passwords periodically and using passwords that are not easily guessed. Sharing of passwords for any purpose whatsoever is strictly prohibited.
- Any attempt to circumvent system security, guess others' passwords, or in any way gain unauthorized access to local or network resources is forbidden. Users may not use another person's computing account, attempt to forge an account identity, or use a false account or e-mail address.
- 4. Downloading and installing of new software has to be done with the explicit consent of the respective facility in-charges. Installation of unlicensed software on university facilities, or on individual machines connected to the University network, is prohibited and sole responsibility of users.

IKG PTU, Jalandhar-Kapurthala

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- To the extent possible, users are expected to use only their official email addresses provided by university for official communications with other members of the University.
- Recreational downloads and peer to peer connections for recreational purposes are not allowed unless it is academic requirement.
- Users are expected to take proper care of network equipment, and are expected to report any malfunction to the staff on duty or to the in-charge of the facility.
- Playing of Games in University laboratories or using University facilities for 8. same is prohibited.
- The users shall maintain discipline and shall not cause any damage to any 9. resource of the Computer Centre and other laboratories.
- 10. The users shall not bring any food item to the Computer Centre.
- 11. Every user shall sign a user acceptance document assuring to abide by the above rules at the time of applying for Internet user login account. With the approval of competent authority disciplinary action shall be initiated against a user violating any of these rules and shall block his/her access to the resources in the Computer Centre.

2.9 Risk Management of IT infrastructure

With growing dependency on IT infrastructure, the threats and vulnerabilities to IT infrastructure are of great concern today. IT infrastructure faces several risks and the risk exposure may vary from time to time. It is necessary to perform IT infrastructure risk assess mention regular basis. The University shall follow the risk management policies as given below:

- Periodic and Scheduled back up of detain geo graphically separated location.
- Keeping IT infrastructure under surveillance at critical locations.
- Use of fire alarm, smoke alarm and fire extinguisher
- Earth quake resistant buildings
- Use of Anti-virus tools for protecting servers, desktops and network devices from malwares
- Regular updating of software with security patches
- Regular updating of firewall

2.10 Computer Centre Committee

There shall be a Computer Centre Committee consisting of one representative from each of the user departments with the Vice-Chancellor/VC Nominee as the chairman and the HOD/In-charge of the Centre as its convener. The committee shall meet at least once in a semester to review the functioning of the IT infrastructure and to take major operational and policy decisions.

2.11 e-Content development and Management

Computer Centre will create technology enhanced learning resource centre at IKGPTU to enhance quality of teaching and capture the digital content in a highquality format with less manpower. It will encompass entire digital content development cycle from production to consumption by the end user. All the policies related to usage of learning resource centre will be finalized by committee with approval of competent authority.

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IKG PTU, Jalandhar-Kapurthala

Computer Centre will create technology enhanced learning resource centre at IKGPTU to enhance quality of teaching and capture the digital content in a high-quality format with less manpower. It will encompass entire digital content development cycle from production to consumption by the end user. All the policies related to usage of learning resource centre will be finalized by committee with approval of competent authority.

2.12 Violation of IT Policy

Violations of policy will be treated as academic misconduct, misdemeanour or indiscipline as appropriate. Depending upon the nature of the violation, the university authorities may fine/or and take an appropriate action as per penal provisions under Indian laws. The policy may change as and when it is considered appropriate and new policies or the changes in policy will take effect immediately after a brief announcement by any means, e-mail, printed, notices.

(Jaspreet Singh, IAS) Registrar

Dated: 17.02. 2022

Endst. No. IKGPTU/REG/NF/47-50

A copy of the above is forwarded to the following for information & necessary action please:

1. Secretary to Vice Chancellor: for kind information of Hon'ble Vice Chancellor.

Dean Academic: to inform all Deputy Dean (Faculty), HoD's (Teaching) and Director/Incharge (Constituent Campuses).

3. All HoD's/Incharge (Non-Teaching)

4. ITS: Upload on University website.

(Jaspreet Singh, IAS) Registrar

IT Services IKG PTU, Jalandhar-Kapurthala

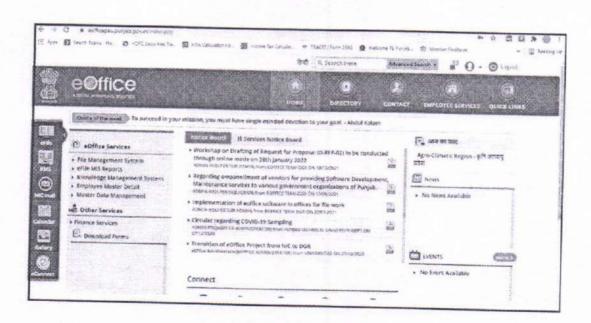
Page 6 of 6



I.K. Gujral Punjab Technical University, Jalandhar (eOffice User Interface Screenshot)



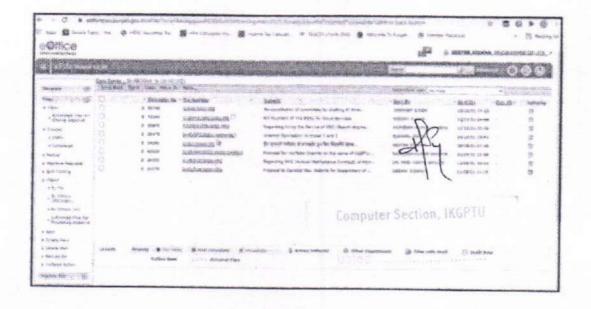
Faring Parichay certificate aspery value, update your OS and Measter For each penal Clinic Higgs







I.K. Gujral Punjab Technical University, Jalandhar (eOffice User Interface Screenshot)



IT Services IKG PTU, Jalandhar-Kapurthala

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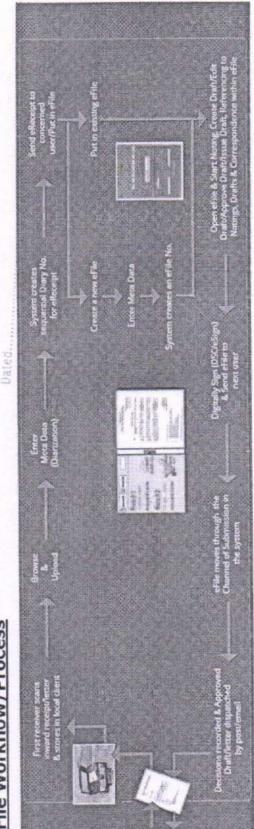


I.K. Gujral Punjab Technical University, Jalandhar (eOffice Additional Information)

eFile: Simplified, Accountable, Responsive, Effective, Transparent Electronic System

Government has been putting great emphasis on improving productivity and its internal processes, increased transparency in the decision making and bring in citizen participation as part of the inclusive governance in the country. Governance processes are based around creation of files, notings in the file, decision at various levels, and finally issuing decisions as letters and notifications. Any request to the Government goes through an elaborate processing of different stages called workflow.

eFile Workflow/Process



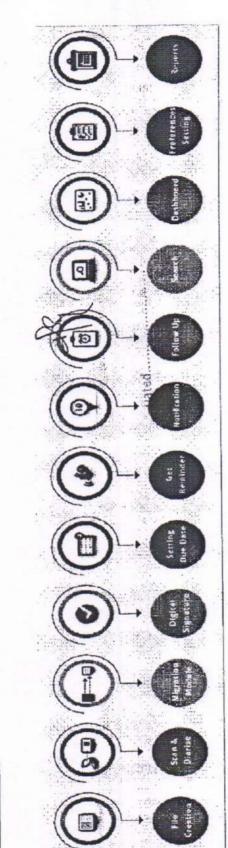
IT Services

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I.K. Gujral Punjab Technical University, Jalandhar (eOffice Additional Information)

eFile Features





J.M.

Govt. Of Punjab Punjab State E-Governance Society Directorate of Governance Reforms, Punjab Plot No. D-241, Phase 8-B, Sector-74, S.A.S. Nagar

To,

I.K. Gujral Punjab Technical University, Kapurthala, Jalandhar Kapurthala Highway Near Pushpa Gujral Science city, Kapurthala 144603, Punjab, Phone No.01822-662521, 662501.

No. DGR-PROCOCOMP/12018-DGR-PUNJAB/2

Dated 09/01/19

Subject: Regarding Project Proposal/cost estimation of 1000 eoffice users and related services for I.K. Gujral Punjab Technical University, Kapurthala, Punjab.

This is in reference to your request letter to implement eOffice in your university and proposal for implementation of eoffice in your university. In this regard it is intimated that below are the user charges for implementation of eoffice.

Sr. No.	User Count	Per user per annum Charges in Rs.		GST	Total Amount in Rs.
1	1000	Rs. 500/-	Rs. 5,00,000/-	18%	Rs. 5,90,000/-

This is for your information and necessary action please.

Gagan Goyal (Assistant Manager)

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IT Services

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, Jalandhar IT Services

Subject: Data Required on Indicator 6.3.3 for NAAC.

	Average number of professional development / administrative training
	Programmes organized by the institution for teaching and non-teaching staff
	during the last five years

6.3.3.1: Total number of professional development / administrative training Programmes organized by the Institution for teaching and non-teaching staff year wise during the last five years

Year		
Number		

Data Requirement for last five years:(As per Data Template)

- Title of the professional development Programme organised for teaching staff
- Title of the administrative training Programme organised for non-teaching staff
- · Dates (From-to)

Formula:

Total Number of professional development or administrative training Programmes organized for teaching and non-teaching staff during the last five years

5

File Description (Upload)

- Reports of the Human Resource Development Centres (UGC HRDC or other relevant centres).
- Reports of HRDC or similar centers
- · Upload any additional information
- Details of professional development / administrative training Programmes organized by the University for teaching and non-teaching staff (Data Template)

DATA

6.3.3.1: Total number of professional development / administrative training Programmes organized by the Institution for teaching and non-teaching staff year wise during the last five years

Year	2018-19	2019-20	2020-21	2021-22	2022-23
Number	0	1	1	0	0

Data Requirement for last five years:(As per Data Template)

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, Jalandhar IT Services

- Title of the professional development Programme organized for teaching staff
- Title of the administrative training Programme organized for non-teaching staff
- Dates (From-to)
 Data Provided into DVV as attached

Formula:

Total Number of professional development or administrative training Programmes organized for teaching and non-teaching staff during the last five years

5

File Description (Upload)

- Reports of the Human Resource Development Centres (UGC HRDC or other relevant centres).
- · Reports of HRDC or similar centers
- · Upload any additional information
- Details of professional development / administrative training Programmes organized by the University for teaching and non-teaching staff (Data Template)

Copy of orders attached

IT Services
IKG PTU, Jalandhar-Kapurthala

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Table 1

6.3.3 Average number of professional development / administrative training programs organized by the institution for teaching and non teaching staff during the last five years (8)

Dates (from- to) (DD-MM- YYYY)	Title of the professional development program organised for teaching staff	Title of the administrative training program organised for non- teaching staff	No. of participants
02/04/2019 to 28/04/2019 and 03/05/2019 to 05/05/2019		Capacity Building Programme on eoffice for official of University and constituent Campuses	399
29/04/2019 to 02/05/2019	Capacity Building Programme on eoffice for official of University and constituent Campuses	N/A	82
06-10-2020	N/A	Training of Technical Assistants for instalation of Antivirus Software	19

6.3.3.1: Total number of professional development / administrative training Programmes organized by the Institution for teaching and non teaching staff year wise during the last five years

	Table 2				
2018-19	2019-20	2020-	2021- 22	2022-	Total
0	2	1	0	0	3
	2018-19	0 2	2018-19 2019-20 21 0 2 1	2018-19 2019-20 21 22 0 2 1 0	2018-19 2019-20 2020- 21 2021- 22 2022- 23 0 2 1 0 0 Average: 1.67

Total Number of professional development or administrative training Programmes organized for

Formula:

teaching and non teaching staff during the last five years

5

Training on Microsoft Team for Faculty Members.

Director Office Main Campus <director.mc@ptu.ac.in>

Tue 5/18/2021 12 14 PM

To Deepak Kumar Goyal <dr.deepakgoyal@ptu.ac.in>; Avtar Singh Buttar <danshavtar@rediffmail.com>; Rajiv Chauhan <dr.rajivchauhan@ptu.ac.in>; Gagandeep Kaur <gaganee@ptu.ac.in>; Gagandep Kaur <gaganee@ptu.ac.in>; Gagandep Kaur <gaganee@ptu.ac.in>; Gagandep Kaur <gaganee@ptu.ac.in>; Gagandep Kaur <gaganee@ptu.ac.in>; Harmeen Soch <harmeensoch@ptu.ac.in>; Gaurav <gaurav@ptu.ac.in>; Dr. Ashish Arora <dr.ashish10@hotmail.com>; Ranbir Singh <ranbirsingh@ptu.ac.in>; Rajneesh Kant Sachdev <pturajneesh@ptu.ac.in>; Rajneesh Kant Sachdeva <hodfe@ptu.ac.in> Chander Parkash <chander@ptu.ac.in>; Hitesh Sharma <hodphy@ptu.ac.in>; reenasareen169@gmail.com <rayavarat@gmail.com>; dav.raman@gmail.com <dav.raman@gmail.com>; Satvir Singh <satvirsingh@ptu.ac.in>

Cc: VIKAS CHAWLA < vikas chawla ikgptu@gmail.com>; Deepak Sidana < sidana.deepak@ptu.ac.n>

Respected All HoD's and Deputy Deans

Greetings of the Day!

It is informed that Microsoft Team training is being conducted by Department of ITS, schedule is given below:

Date: 18.05.2021 (Tuesday)

Time: 03.00 PM

Link for Meeting (Google Meet): https://teams.microsoft.com/l/meetupjoin/19%3aEd9k9zrNP7AmwavWfQu7NM87mokBPBVqveVkaU1GXR41%40thread.tacv2/1 621316160131?context=%7b%22Tid%22%3a%228367c608-2d2e-4f3e-b816a36327e91fb5%22%2c%22Oid%22%3a%2239dd8f46-fc42-46ff-9529-3ab60e8277e7%22%7d

You are requested to inform all the faculty members of your department regarding Training of Microsoft Team. Whoever wants to join this training, can do so by joining the above given link.

Warm Regards

Director Office IKGPTU Main Campus, Jalandhar-Kapurthala Highway, Kapurthala - 144603 01822-255055

Computer Section, IKGPTII

Dated.....

IT Services IKG PTU, Jalandhar-Kapurthala

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I.K. Gujral Punjab Technical University (Registrar Office)

IKGPTU/REG/00/7/7

Dated: 29 .03.2019

Office Order

Sub: Capability Building Programme on eoffice for the officials of I.K. Gujral Punjab Technical University and its Constituent Campuses.

The University is organizing Capability Building Programme on eoffice for officials of University and its various Constituent Campuses as per schedule given below:

Venue: Computer Centre, 2nd Floor, Knowledge Resource Centre, I.K. Gujral

Punjab Technical University.

Time: 9:00 AM to 5:00 PM (100% attendance is must for the workshop).

Sr. No.	Category	Date	Remarks
1	eOffice Project Coordinators	02.04.2019-	Batch No. 01
2	Group 'B' and 'C' Senior Assistant, Clerk and Office	04.04.2019- 05.04.2019	Batch No. 02
	Assistant	08.04.2019-	Batch No. 03
		10.04.2019- 11.04.2019	Batch No. 04
3	Manpower (SIS) Clerk (PG)/Clerk (G)/DEO	15.04.2019- 16.04.2019	Batch No. 05
		22.04.2019- 23.04.2019	Batch No. 06
		24.04.2019- 25.04.2019	Batch No. 07
4	Professor, Associate Professor and Assistant Professor	29.04.2019- 30.04.2019	Batch No. 08
	Englishmen (S. C.) Ser Supposer	01.05.2019-	Batch No. 09
5	Group 'A' Administrative Officers	03.05.2019	Batch No. 10
6	Manpower (SIS) Clerk (PG)/Clerk (G)/DEO and Others	04.05.2019- 05.05.2019	Batch No. 11

Cont. on Page. 02

Computer Section, IKGPTU

Dated

Note: The Department Wise Capacity Building Programme schedules (Batch wise

List) are available at the University website link as mention below:

URL: https://ptu.ac.in/eoffice/eOffice_training.aspx

or

https://ptu.ac.in→ Downloads → eOffice Training(s) Schedule

(Dr. S. S. Walia)

Endst. No. IKGPTU/REG/00/7/8-722

Dated: 29 .03.2019

A copy of the above is forwarded to the following for information and necessary action please.

1. I/C Secretariat, o/o Vice Chancellor: For information of Vice Chancellor

All HODs (Non-Teaching): To forward all concerned officials under

 Director (Main Campus): To inform all HODs (Teaching) and Incharge, Constituent Campuses

4. Director (IKGPTU Hoshiarpur Campus): To inform officials under

5. Deputy Controller (IST): For uploading on website

(Dr. S. S. Walia) Registrar

Computer Section, IKGPTU

Dated.....

ਆਈ.ਕੇ.ਗੁਜਰਾਲ ਪੰਜਾਬ ਟੈਕਨੀਕਲ ਯੂਨੀਵਰਸਿਟੀ (ਡਾਇਰੈਕਟਰ ਮੇਨ ਕੈਂਪਸ)

ਦਫ਼ਰਗੀ ਹੁਕਮ

तं. आही.बे.मी.थी.टी.स्/ 3505

And: 06/10/2020

ੇਵਾ :- ਐਂਟੀਵਾਇਰਸ ਦੀ ਇੰਸਟਾਲੇਸ਼ਨ ਲਈ ਤਕਨੀਕੀ ਸਹਾਇਕਾਂ (Technical Assistant) ਦੀ ਟਰੋਨਿੰਗ ਸੰਬੰਧੀ।

ਕਈ ਟੀ.ਸ਼ਾਬਾ ਵੱਲੋਂ ਯੂਨੀਵਰਸਿਟੀ ਦੇ ਸਮੂਹ ਵਿਭਾਗਾ/ਬ੍ਰਾਚਾ ਦੇ ਕਪਿਊਟਰਾ ਵਿੱਚ ਐਂਟੀਵਾਇਰਸ ਦੀ ਇੰਸਟਾਲੇਸ਼ਨ ਕੀਤੀ ਜਾਣੀ ਹੈ । ਐਂਟੀਵਾਇਰਸ ਵੀ ਨੈਮਿਟਾਲੇਸ਼ਨ ਸੰਬੰਧੀਆਈ ਟੀ.ਐੱਸ ਸਾਖਾ ਵੱਲੋਂ ਮਿਤੀ 08.10.2020 ਨੂੰ ਕਪਿਊਟਰ ਸੈਂਟਰ , ਦੂਸਤੀ ਮੀਜਲ ਵਿਖੇ ਕਵੇਰੇ 11.00 ਵਜੇ ਟਰੋਨਿੰਗ ਪ੍ਰਗਟਾਸ ਆਯੋਜਿਤ ਕੀਤਾ ਜਾ ਰਿਹਾ ਹੈ । ਇਸ ਟਰੋਨਿੰਗ ਪ੍ਰਗਰਾਮ ਵਿੱਚ ਹੇਠ ਲਿਖੇ ਤਕਨੀਕੀ ਸਹਾਇਕਾਂ ਵੱਲੋਂ ਆਪਣੀ ਸ਼ਮੂਲੀਅਤ ਯਕੀਨੀ ਬਣਾਈ

Sr NO	Employee Code	Employee Name & Department	Department in which installation will be done after training	Contact No.
31.	23020	MANDEEP KAUR, ECE	ELECTRONIC & COMMUNICATION ENGG	8360926225
12	23035	PAWAN RAM, ECE	ELECTRONIC & COMMUNICATION ENGG	9041934283
13.	23022	JYOTSNA, ECE	ELECTRONIC & COMMUNICATION ENGG	9465014487
16	23023	HARMINDER SINGH, ME	MECHANICAL ENGG TATA	9779721721
35.	23031	TALJINDER SINGH, ME	Journalism and Mass Communication	9872407313
36.	23033	HARSH KUMAR, ME	MECHANICAL ENGG	9530905038
17.	99009	ARUN SHARMA, ME	MECHANICAL ENGG	7837250932
18.	99008	AVTAR SINGH, ME	Hotel Management	9815141211
99.	23026	RITU SINGH,EE	ELECTRICAL ENGG	7696083049
10	99007	NAVEEN DOGRA, EE	ELECTRICAL ENGG	998820744
11	23029	AJAY KUMAR, CE	CIVIL ENGG	701832507
12.	23007	SIDAKPREET SINGH WARAICH,CE	CIVIL ENGG	750856383
13	21406	RAGHUNATH CHADHA, CSE	Department of Management	946588484
14.	99010	PARAMPREET KAUR, CSE	COMPUTER SCI ENGG	985543323
15.	99011	BALWINDER SINGH, Ch. Sci	CHEMICAL SCI ENGG	947849180
16.	99005	RAVINDERJIT KAUR, CSE	COMPUTER SCI ENGG	904114178
17.	23018	PARDEEP KUMAR BAINS, CSE	Mathematical Sciences	814554783
18.	23028	ANIALI, Phy. Sci	PHYSICAL SCIENCE	842743065
50	+	GURWINDER KAUR, Food Tech. ਭੂਰਤ ਅਨੁਸਾਰ ਉਪਵੇਕਤ ਡਿਊਟੀਆਂ ਵਿੱਚ	FOOD TECHNOLOGY	628395386

ਉਤਾਰਾ :-

1, ਸੰਬੰਧਤ ਵਿਕਾਰ ਮਈ

2. ਸਬੰਧਤ ਕਰਮਚਾਰੀ

3 ਦਿਹਾਰਜ਼, ਆਈ ਟੀ.ਐੱਸ

Computer Section, IKGPTU

Dated.....

IT Services IKG PTU, Jalandhar-Kapurthala

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I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, Jalandhar

IT Services

Subject: Data Required on Indicator 7.1.7 related to Disabled-friendly and Barrier Free Environment at IKGPTU for NAAC.

7.1.7	The Institution has disabled-friendly, barrier free environment					
	1					
	2. ,					
	3					
	Assistive technology and facilities for persons with disabilities (Divyangjan): accessible website, screen-reading software, mechanized equipment Provision for enquiry and information: Human assistance modes again.					
	 Provision for enquiry and information: Human assistance, reader, scribe, soft copies of reading material and screen reading 					
	Options:					
	A. Any 2 of the above					
	B. Any I of the above					
	C. None of the above					
	Choose the correct option: Option B					
	List of Required Supporting Documents as per SOP:					
	 Brief report on facilities provided for enquiry and information. 					
DATA	Details of Point 4					
	Assistive technology and facilities for news and distribute (D)					
	Assistive technology and facilities for persons with disabilities (Divyangjan): accessible website, screen-reading software, mechanized equipment					
	The website complies with World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG). This will enable people with visual impairments access the website using technologies, such as screen readers. The information of the website is accessible with different screen readers. Information about different screen reader software is available at https://ptu.ac.in/accessibility/ (copy attached Website Accessibility - IKGPTU.pdf).					
	Details of Point 5					
	Provision for enquiry and information: Human assistance, reader, scribe, soft copies of reading material and screen reading					
	ITS department do not have any information about these facilities.					
	 Bills for the software procured for providing the assistance. 					
	ITS department did not procure any software for this.					

mtps://ptu-ac.in/accessibility/

🛭 Search Topics - the 🕝 HDFC Securities 74 🔞 HRAC Equilator Ho. 🔝 Income Tax Calculat. 👁 TRACES Form 2845 😭 Welcome To Purpab. 🛞 Member Passbook

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Reading list

Os-Office | ME Mail | A. Ricesyshiles | A. Stemap | 4) Logica

Can Timery 9 30AM To 4 30 PM (9 1800-130-2501

IK GUJRAL PUNJAB TECHNICAL UNIVERSITY JALANDHAR ਆਈ ਕੇ ਗੁਜਰਾਲ ਪੰਜਾਬ ਟੈਕਨੀਕਲ ਯੂਨੀਵਰਸਿਟੀ ਜਲੰਧਰ (A State University Established by Govt. of Punjab vide Punjab Act No. 1 of 1997)

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ACCESSIBILITY

HENTIN - ALCOHOLDINY

following table lists the information about different screen readers

The I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY Website compiles with Guidelines for Indian Government Websites and World Wide Web Consortium (WES) Web Content Accessibility

different screen readers. Guidelines (WCAG). This will enable people with visual impairments access the website using technologies, such as screen readers. The information of the website is accessible with

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Screen Reader

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Non Visual Desktop Access (NVDA)

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http://www.yourdolphin.co.uk/productdetail.asp?id=5

Free 447.5

Free / Commercial

Commercial Commercial

http://www.freedomscientific.com/jaws-fig-asp

Computer Section, IKGPTU

Dated.....

IKG PTU, Jalandhar-Kapurthass IT Services

ACCESSIBILITY

Home (https://ptu.ac.in) » Accessibility

The I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY website complies with Guidelines for Indian Government Websites and World Wide Web Content Accessibility Guidelines (WCAG). This will enable people with visual impairments access the website using technologies, such information of the website is accessible with different screen readers.

Following table lists the information about different screen readers:

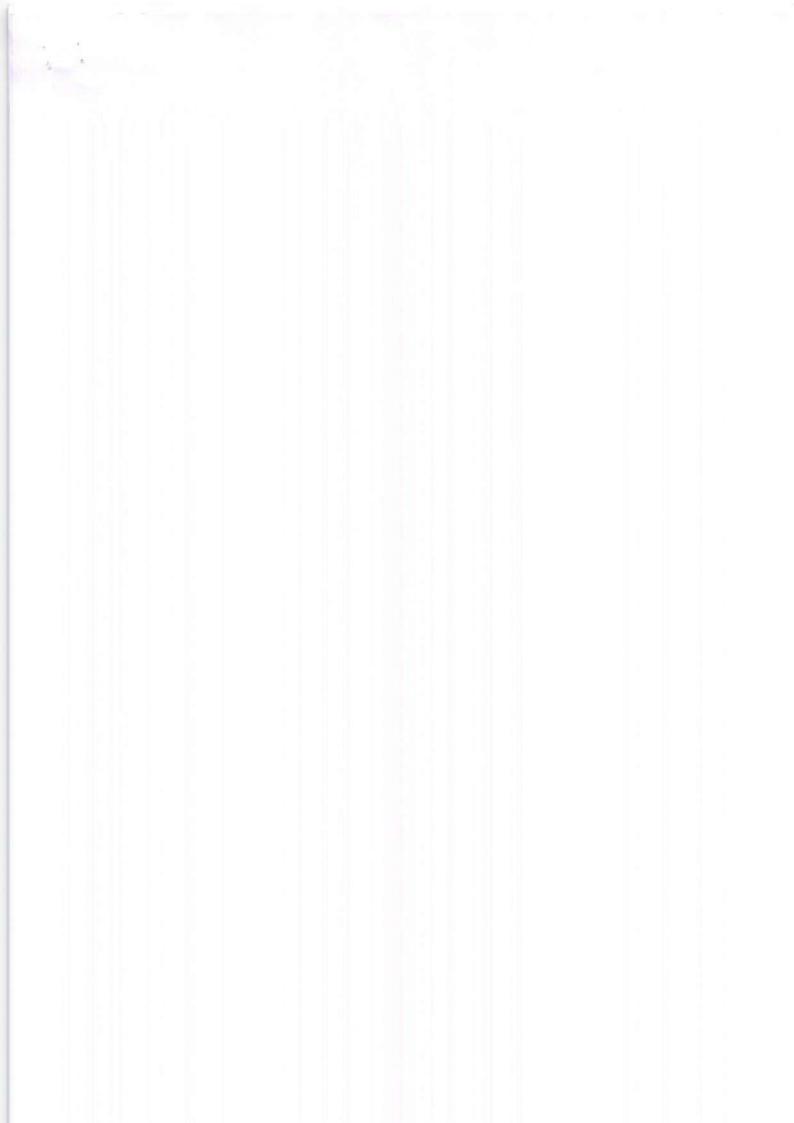
Information related to the various screen readers

Screen Reader	Website
Non Visual Desktop Access (NVDA)	http://www.nvda-project.org/[http://www.nvda-project.org/]
System Access To Go	http://www.satogo.com/(http://www.satogo.com/)
Thunder	http://www.screenreader.net/index.php?pageid=2
Hal	http://www.yourdolphin.co.uk/productdetail.asp?id=\$http://www.yourdolphin.co.uk/productdetail.asp?id=5)
JAWS	http://www.freedomscientific.com/jaws-hq.asp
Supernova	http://www.yourdolphin.co.uk/productdetail.asp?id={http://www.yourdolphin.co.uk/productdetail.asp?id=1}
Window-Eyes	http://www.gwmicro.com/Window-Eyes/http://www.gwmicro.com/Window-Eyes/)

Disclaimer: I. K. Gujral Punjab Technical University, Jalandhar tries to keep acturate information on its websites). However, we cannot guarantee that information will always be up-to date. All official websites purposes only and does not constitute a legal contract between the University and any person or entity unless otherwise specified. Information on official University websites is subject to change without prior no is made to present current and accurate information, the University makes no guarantees of any kind. If you see something in a PTU webpage that needs correction or updation, please contact us. Suggestio 2017-2020 (D All Rights Reserved By iKGPTU.

IT Services IKG PTU, Jalandhar-Kapurthala

https://ptu.ac.in/accessibility/



I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, Jalandhar IT Services

Subject: Data Required on Indicator 4.3.2 for NAAC.

Metric No	Physical Facilities
4.3.2	Institution has an IT policy, makes appropriate budgetary provision and updates its IT facilities including Wi-Fi facility
	Providing the salient features of the IT Policy and describe the process of implementation and adherence to the policy, budgetary provisions made and utilized and the expansion plan in maximum of 500 words
	File Description
	Upload any additional information
	Paste link for additional information
DATA (4.3.2)	Institution has an IT policy, makes appropriate budgetary provision and updates its IT facilities including Wi-Fi facility
	Salient features of the IT Policy and its process of implementation and adherence:
	The IT policy include the following aspects:
	 Services to be provided by the Computer Centre
	Procurement of IT Infrastructure
	Maintenance of IT Infrastructure
	Networking facilities
	 Development, maintenance, and upgradation of the software.
	Green Computing Practices
	Disposal of obsolete or unusable IT Infrastructure
	Access control and usage of IT Infrastructure
	Risk Management of IT Infrastructure
	Computer Centre Committee
	e-Content development and Management
	Violations of IT Policy Note: The copy of draft IT policy is applicant horazoith at Appendix # A ??
	Note: The copy of draft IT policy is enclosed herewith at Annexure "A".
	Budgetary Provision:
	University has made budget provision for the networking, internet, and Wi-Fi facility of Rs. 6.40 Cr. for the University and its constituent campuses. The copy of approved budget for the financial year 2021-22 is attached herewith at Annexure "B" for reference please.

I.K. GUJRAL PUNJAB TECHNICAL UNIVERSITY, Jalandhar IT Services

IT facilities including Wi-Fi facility:

Every user of the university has been provided the following facilities:

- Every user has provided desktop, Printer, Scanner, Laptop (as requires)
- · All administrative works are carried out
- User has provided LAN connection also provided WI-FI facilities to all Academics as well as Administration building.
- All teaching departments have well established Computer Labs with all required software's as per their syllabus requirements.
- There are total number of 700 (appx.) computers are available in computer labs in various departments.
- University is also well-equipped Computer Centre 130 computers (being expanded up to 300 computers) and Internet facilities.



63899/2021/IT Services I.K. Gujral Punjab Technical University, Jalandhar IT Policy

1. Preamble

The I. K. Gujral Punjab Technical University was established by an Act of State Legislature on 16th January, 1997, to promote Technical, Management and Pharmaceutical education in the state at degree level and above. Over the years, the University has grown substantially in terms of departments and academic programs as well as in infrastructure. In the journey of 13 years, University has established Main Campus at Kapurthala and five constituent campuses located at Mohali, Amritsar, Hoshiarpur, Sultanpur Lodhi in the state of Punjab. Every stake holder of the University has requirements of IT services to work smoothly. Realizing the importance of such services, Information Technology cell has been established in 2008 for setting up basic network infrastructure in the University premises.

Need for IT Policy

The basic purpose of University's IT policies is regarding protection of computer, email and network usage of all individuals associated with I.K. Gujral Punjab Technical University. Inappropriate use makes the university vulnerable to risks such as virus attacks, misuse/commercial usage of official emails, compromise of network systems and services etc.

Access to the information technology environment at I.K. Gujral Punjab Technical University is a privilege and must be treated as such by all users. Students, Staff and other Stake holders are expected to be positive members of the University community, which extends to cyberspace, by following all University policies.

I. K. Gujral Punjab Technical University provide all faculty, students and staff with a modern, fully networked computing and IT environment for academic use.

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IT Services IKG PTU, Jalandhar-Kapurthala 7.~

63699/2021/IT Services I.K. Gujral Punjab Technical University, Jalandhar IT Policy

Users of I. K. Gujral Punjab Technical University computing, networking and IT facilities are expected to abide by the rules, which are intended to preserve the utility and flexibility of the system, protect the privacy and work of students and faculty, and preserve our right to access the international networks to which the system is connected. In case of complaints, appropriate action to be taken will be decided and taken by the I. K. Gujral Punjab Technical University Authorities.

The IT department of the University has implemented an internet facility through optical fiber backbone connecting the academic as well as administrative departments. The IT department should ensure the internet facilities to be provided to each stake holders of the University. It also dentains the cloud server, web server, Microsoft mail server, administrative database server, Biometric server, CCTV, antivirus/end point protection, University domain, sub-domains, various software / hardware, etc. of the University.

In addition, it also maintains the computing resources used by the faculty and the administration.

Maintenance of these computing resources has become a cause of serious concern over the years. With the increase in the size of the computing resources in the University, need has also arisen for streamlining the process of procurement, maintenance and disposal of the computing resources in the University. A policy document in this regard has therefore become necessary in the University.

2. The IT Policy

The IT policy shall include the following aspects:

- 2.1. Services to be provided by the computer centre (IT Services department)
- 2.2. Procurement of IT Infrastructure

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IT Services

IKG PTU, Jalandhar-Kapurthala

63899/2021/IT-Services I.K. Gujral Punjab Technical University, Jalandhar IT Policy

- 2.3. Maintenance of IT Infrastructure
- 2.4. Networking facilities
- 2.5. Development, maintenance and upgradation of the software.
- 2.6. Green Computing Practices
- 2.7. Disposal of obsolete or unusable IT Infrastructure
- 2.8. Access control and usage of IT Infrastructure
- 2.9. Risk Management of IT Infrastructure
- 2.10. Computer Centre Committee
- 2.11. e-Content development and Management
- 2.12. Violations of IT Policy

2.1 Services to be provided by the Computer Centre

The Computer Centre shall provide the following services:

- Provide computing resources to the students, Faculty Members,
 Administration and other stake holders.
- · Set-up and maintain the LAN and WiFi.
- Facilitate Internet, email services etc. to all University users.
- · Maintain the University websites.
- Assist the Administration in the process of Selection and Procurement of Computing Resources.
- · Organize training programs for the faculty and staff from time-to-time.
- Provide necessary support for IT related services.
- Upgradation of IT infrastructure.
- · Implement various software/websites/portals for smoothening the process.
- · Conducting Skill Tests for recruitments
- · Providing resources for conducting online examinations

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63899/2021/IT Services I.K. Gujral Punjab Technical University, Jalandhar IT Policy

2.2 Procurement of IT Infrastructure

The computing resources shall be procured by the Computer Central or University.

The process of procurement of the computing resources by the Computer Centre shall be as follows:

- The specifications for the computing resources shall be worked out by the Computer Centre in coordination with Intender.
- · The purchase process shall be as per university norms.

2.3 Maintenance of IT Infrastructure

The post-warranty maintenance of the computers, servers and other IT equipment's shall be carried out through AMC. The requirement of AMC will be depending upon the cost and critical nature of the device. The procurement process of AMC shall be managed by the computer center. A small buffer of necessary IT equipment's shall be maintained for temporary replacement in critical usage cases.

2.4 Networking facilities

The LAN and WiFi facility shall be provided and maintained by the Computer Center. The LAN facility shall cover all the academic departments, administrative departments, constituent campuses, offices, hostels, and the residential area with the approval of competent authority. The wifi facility shall be provided in the entire campus in phased manner. Appropriate technologies shall be used for the networking. The procurement, installation, administration and maintenance of the networking equipment shall be the responsibility of the Computer Centre.

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