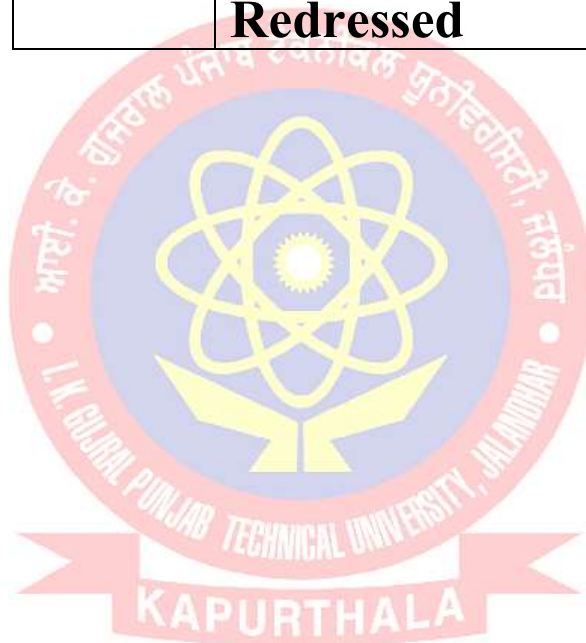


**Supporting Documents – Directorate of  
Distance Education**

S. No.	Documents attached
1.	Screenshots of Online Help Desk for Grievance Redressal
2.	List of Learners' Grievances Redressed





Welcome to eOffice Solution X (392 unread) - raj\_kaur78@yahoo X Microsoft Office Home X Mail - Rajwinder Kaur - Outlook X PTU (Punjab Technical University) X

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PTU e-INDIA 2010 AWARDS  
Punjab Technical University  
Distance Education Programme

Why Join PTU Distance Education

Help Desk  
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- Notice Board
- News At PTU
- Grievances
- PTU Campus
- Gallery
- Old Prospectus
- Prospectus- Jan 2020

Vistor Counter

Enquiry Centre

- PTU Enquiry Centre
- View Enquiry Centre
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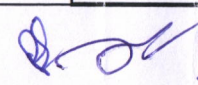
PTU Punjab ... Account.pdf ... Annexure C ... 5.1.8 ... Downloads ... Link.docx - M ... 5.1.9.xlsx ... 5.1.8.xlsx ... ENG 10:35 27-10-2021

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## Grievance Data (2016)

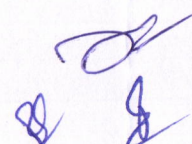

Sr. No.	Name	Nature of Grievance	Date of Submission	Grievance Pertains to Uni/Coll/Insti.	Name of college/Campus	Status	Action Date
1	ANKIT KUMAR	Delay in conduct of examinations or declaration of results	20-04-2015 14:13	Punjab Technical University	Distance Learning Programme	Closed	05-04-2016 11:46
2	ANKIT KUMAR	Delay in conduct of examinations or declaration of results	20-04-2015 14:13	Punjab Technical University	Distance Learning Programme	Closed	05-04-2016 11:46
3	ADARSH KASHYAP	Delay in conduct of examinations or declaration of results	01-06-2015 12:16	Punjab Technical University	Distance Learning Programme	Closed	05-04-2016 11:54
4	MOHAMMAD SHAHID AKHTAR	Delay in conduct of examinations or declaration of results	13-04-2015 15:53	Punjab Technical University	Distance Learning Programme	Closed	05-04-2016 12:01
5	ANAND VERMA	Delay in conduct of examinations or declaration of results	15-04-2015 11:44	Punjab Technical University	Distance Learning Programme	Closed	08-04-2016 14:38
6	SHANKAR SINGH MANRAL	Withhold or refuse to return any document (certificates of degree	26-06-2015 20:21	Punjab Technical University	Distance Learning Programme	Closed	06-05-2016 12:56
7	PRAVEEN VIKRAM NAYAK	No provision of student amenities	18-06-2016 10:01	Punjab Technical University	Distance Learning Programme	Closed	25-07-2016 11:04
8	MANISH KUMAR	Delay in conduct of examinations or declaration of results	27-08-2016 09:25	Punjab Technical University	Distance Learning Programme	Closed	15-09-2016 15:17
9	JATINDER SINGH	Delay in conduct of examinations or declaration of results	16-09-2016 12:19	Punjab Technical University	Distance Learning Programme	Closed	05-10-2016 10:13
10	JATINDER SINGH	Delay in conduct of examinations or declaration of results	16-09-2016 12:19	Punjab Technical University	Distance Learning Programme	Closed	05-10-2016 10:13
11	DIBYENDU PRADHAN	Refusing admission in accordance with the declared admission policy of the institute	02-08-2016 13:06	Punjab Technical University	Distance Learning Programme	Closed	05-10-2016 12:47
12	DIBYENDU PRADHAN	Refusing admission in accordance with the declared admission policy of the institute	02-08-2016 13:06	Punjab Technical University	Distance Learning Programme	Closed	05-10-2016 12:47

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## Grievance Data (2017)

Sr. No.	Name	Nature of Grievance	Date of Submission	Grievance Pertains to Uni/Coll/Insti.	Name of college/Campus	Status	Action Date
1	NIPUN GUPTA	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	29-10-2016 04:41	Punjab Technical University	Distance Learning Programme	Closed	31-01-2017 10:38
2	JATINDER SINGH	Delay in conduct of examinations or declaration of results	06-03-2017 10:01	Punjab Technical University	Distance Learning Programme	Closed	27-04-2017 16:03
3	JATINDER SINGH	Delay in conduct of examinations or declaration of results	06-03-2017 10:01	Punjab Technical University	Distance Learning Programme	Closed	27-04-2017 16:03
4	SUNIL PRASAD	Non publication of prospectus	14-09-2017 13:43	Punjab Technical University	Distance Learning Programme	Closed	06-10-2017 12:30
5	SUNIL PRASAD	Non publication of prospectus	14-09-2017 13:43	Punjab Technical University	Distance Learning Programme	Closed	06-10-2017 12:30
6	ANJU.PV ANJU PV	Irregularity in the admission process	14-07-2017 15:05	Punjab Technical University	Distance Learning Programme	Closed	20-12-2017 12:08

  
  
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## Grievance Data (2018)

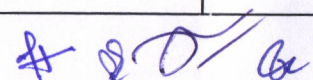
Sr. No.	Name	Nature of Grievance	Date of Submission	Grievance Pertains to Uni/Coll/Insti.	Name of college/Campus	Status	Action Date
1	PANKAJ KUMAR	No provision of student amenities	16-10-2017 12:28	Punjab Technical University	Distance Learning Programme	Closed	04-01-2018 15:21

  
  
  
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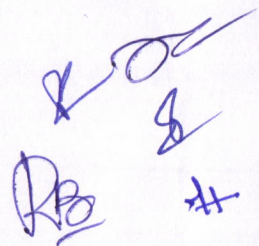
## Grievance Data (2019)

Sr. No.	Name	Nature of Grievance	Date of Submission	Grievance Pertains to Uni/Coll/Insti.	Name of college/Campus	Status	Action Date
1	SHIVAM KUMAR	Delay in conduct of examinations or declaration of results	12-02-2019 21:14	Punjab Technical University	Distance Learning Programme	Closed	15-02-2019 10:59
2	BIJAYA KUMAR SAMANTARA	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	12-03-2018 11:44	Punjab Technical University	Distance Learning Programme	Closed	15-02-2019 11:40
3	BIJAYA KUMAR SAMANTARA	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	12-03-2018 11:44	Punjab Technical University	Distance Learning Programme	Closed	15-02-2019 11:40
4	MANISH KUMAR	Harassment and victimization of students including sexual harassment	24-12-2017 13:09	Punjab Technical University	Distance Learning Programme	Closed	18-02-2019 14:13
5	BIJAYA KUMAR SAMANTARA	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	21-03-2019 10:46	Punjab Technical University	Distance Learning Programme	Closed	03-05-2019 12:20
6	BIJAYA KUMAR SAMANTARA	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	21-03-2019 10:46	Punjab Technical University	Distance Learning Programme	Closed	03-05-2019 12:20
7	NAVEEN KUMAR	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	23-07-2019 18:29	Punjab Technical University	Distance Learning Programme	Closed	29-07-2019 15:08


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## Grievance Data (2020)


Sr. No.	Name	Nature of Grievance	Date of Submission	Grievance Pertains to Uni/Coll/Insti.	Name of college/Campus	Status	Action Date
1	JEETU SINGH SHEKHAWAT	Withhold or refuse to return any \document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	13-09-2019 13:07	Punjab Technical University	Distance Learning Programme	Closed	21-01-2020 14:06
2	JEETU SINGH SHEKHAWAT	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	13-09-2019 13:07	Punjab Technical University	Distance Learning Programme	Closed	21-01-2020 14:06

  
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**Grievance Data (2021)**

Sr. No.	Name	Nature of Grievance	Date of Submission	Grievance Pertains to Uni/Coll/Insti.	Name of college/Campus	Status	Action Date
1	SHUBHAM KUMAR	Withhold or refuse to return any document (certificates of degree diploma or any other award/document for the purpose of seeking admission)	09-09-2020 13:34	Punjab Technical University	Distance Learning Programme	Closed	05-01-2021 10:46
2	JEEWAN SINGH	Making admission contrary to merit	07-08-2021 17:50	Punjab Technical University	Distance Learning Programme	Closed	25-08-2021 14:52

  
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