

# GLOBAL CONFERENCE ON BUSINESS AND FINANCE

## CONFERENCE PROGRAM

Las Vegas, Nevada  
January 2-5, 2017

The Institute for Business and Finance Research

# GLOBAL

*TheIBFR.COM*

*Jh*

Head  
Department of Management  
I.K. Gujral Punjab Technical University  
Kapurthala-144 603

*bpt*

## Table of Contents

Letter from the Conference Chair.....	2
Conference Etiquitte.....	4
The Institute for Business and Finance Research.....	5
Journals.....	6
Editorial Advisory Boards.....	8
Future Conferences.....	16
Schedule of Events.....	17
Summary of Onsite Sessions.....	18
Presentation Equipment.....	19
Paper Sessions.....	20
Non-Presenting Participants.....	42
Staff Members.....	43
Session Chairs.....	43
Awards.....	44
Index of Participants.....	51
Universities, Institutions and Firms Represented.....	55
Countries Represented.....	59

**Welcome to Las Vegas!  
Have a productive and fun Conference!**

**Your Identification Badge is required for admission to All Conference  
Functions**

**Admittance to the Networking and Awards Events Require an Admission  
Ticket**

**Bienvenidos a Las Vegas  
Deseamos que el Congreso sea Productivo!**

**Debe de Utilice su Gafete/Tarjeta de Identificación Durante Todas las  
Funciones del Congreso**

**Para Ingresar a los eventos de Premiación y Networking Usted Necesita un  
Tiquete de admission**

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ROOM: Carson City II	TIME: JANUARY 3, 2017, TUESDAY 10:00 - 11:50
SESSION TRACK	MARKETING
SESSION CHAIR	Harmeem Soch, I. K. Gujral Punjab Technical University
<i>Outsourcing In-bound Call Centers: Impact on Customers' Service Experience</i> Krishna Govender, University of Kwazulu-Natal	
<i>Luxury Brands of Beauty and Personal Care Products: How Social Class Influence Consumers' Luxury Value Perception in Indonesia</i> Annisa Thabilina Ansari, University of Aberdeen	
<i>Development and Validation of a Measure of Respect in the Marketplace</i> Hakan Cengiz, Karabuk University Carolyn Costley, Florida Gulf Coast University	
<i>Moderating Role of Engagement on the Relationship between Negatively-Valenced Word of Mouth and Loyalty</i> Harmeem Soch, I. K. Gujral Punjab Technical University Priyanka Kaushik, I. K. Gujral Punjab Technical University	

ROOM: Virginia City II	TIME: JANUARY 3, 2017, TUESDAY 1:00 - 2:50
SESSION TRACK	ACCOUNTING, ECONOMICS
SESSION CHAIR	Honorio Antonio García, Universidad Autónoma Benito Juárez de Oaxaca
<i>Innovación y Desarrollo Regional en México</i> José Isabel Urciaga-García, Universidad de La Salle Bajío, A.C. José Julio Carpio Mendoza, Universidad de La Salle Bajío, A.C. Pascual Rodríguez Sánchez, Universidad de La Salle Bajío, A.C.	
<i>Optimización de la Función de Utilidad de la Demanda de Activos Financieros</i> Lilia Alejandra Flores Castillo, Universidad Tecnológica de La Mixteca Conrado Aguilar Cruz, Universidad Tecnológica de La Mixteca	
<i>Cooperativas de Ahorro y Crédito y su Incidencia con el Control Interno en la Ciudad de Guayaquil</i> Melvin López Franco, Universidad de Guayaquil Janina Arteaga Cisneros, Universidad de Guayaquil Lízbeth Sánchez León, Universidad de Guayaquil	

*Mr*

Head

Department of Management

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*Raj*



**MITTAL**  
SCHOOL OF BUSINESS  
(ACCREDITED BY ACBSP, USA)

Certificate No. 98214

## Certificate of Merit

This is to certify that Dr./Mr./Ms.

Roopal Batra

of \_\_\_\_\_

Department of Management, I K Gujral Punjab Technical University

has presented paper titled \_\_\_\_\_

Comparative Analysis of Corporate Governance Practices in Public

and Private Sector Banks in India

which is adjudged as the Best Paper of the technical session on Corporate Governance and Accounting Reforms  
in the International Conference on "Dynamics of Financial Sector Reforms" held on 6th - 7th April, 2018 organized by  
Mittal School of Business, Lovely Professional University, Punjab.

Date of Issue 07.04.2018  
Place of Issue, Phagwara (India)

Prepared by  
(Administrative Officer-Records)

Conference Director  
Dr. Sanjay Modi

Organizing Secretary  
Brijesh Verma

Head  
Department of Management

I.K. Gujral Punjab Technical University

Kapurthala-144 602

# Young Teacher Award

presented to

**Dr. Pooja Mehta**

IKG Punjab Technical University, Jalandhar

Presented at

International Conference on Advances in Science & Technology (ICAST-2018)

Hansh Kundra

Prof. (Dr.) Hansh Kundra  
Organizing Secretary

Alay Goyal

Prof. (Dr.) Alay Goyal  
Program Chair

Suresh Seth

Prof. (Dr.) Suresh Seth  
Patron

Head  
Department of Management  
I.K. Gujral Punjab Technical University  
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BANNA COLLEGE  
PATIALA

March 16-18, 2018



## Chitkara Business School Outstanding Paper Award

This is Certified that

Dr. Kapil Gupta, Assistant Professor, DOM, IKGPU

is awarded OUTSTANDING PAPER AWARD for his/her Paper titled

*Examining the Relationship between Management Quality Certifications + Long-run Performance of IPO : A study of BFSI Sector In India.*

at International Conference on Banking and Finance (ICBF)- 2019 held on

13<sup>th</sup> and 14<sup>th</sup> April, 2019 at Chitkara Business School, Chitkara University, Punjab, India.

Dr. Kiran Mehta  
Conference Convener  
Professor,  
Chitkara Business School

Dr. Sandhir Sharma  
Conference Director  
Professor & Dean,  
Chitkara Business School

Dr. Renuka Sharma  
Conference Convener  
Professor,  
Chitkara Business School

Head  
Department of Management  
I.K. Gujral Punjab Technical University  
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# BABA FARID MEMORIAL EDUCATION & WELFARE SOCIETY LONGOWAL (SANGRUR)

Registered under the Societies Registration Act XXI OF 1860  
& as amended by Punjab Amendment Act. 1957, Govt. of Punjab.

On the occasion of 2nd International Women's Day

PRESENTS

Award of Honour



To

Dr. Rajpreet Kaur (Asst. Professor)  
IK Gujral Punjab Technical  
University, Kapurthala

The organisation takes pride in honouring  
Dr. Rajpreet Kaur for her contribution in  
academics and professional upliftment of the  
students with dedication & determination.

President

Baba Farid Memorial Education  
& Welfare Society,

*JK*

Head  
Department of Management  
I.K. Gujral Punjab Technical University  
Kapurthala-144 603

*JEP*